



2025 - 2026 ANNUAL REPORT



Main Site

5288 Joyce Street
Vancouver, BC V5R 6C9
604-435-0323

Annex

3690 Vanness Ave.
Vancouver, BC V5R 5B6
604-428-9142

RISE CHC

5198 Joyce St
Vancouver, BC V5R 4H1
604-558-8090



*"We're grateful for the space, and for everything CNH has done to support us."
- Youth participant*



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President and Executive Director's Report

Connected by Care, Driven by Purpose

This past year, we celebrated 40 years of Collingwood Neighbourhood House (CNH), an important milestone and an opportunity to reflect on what has sustained this organization for four decades: community.

At CNH, everything we do begins with a simple but powerful idea: strong, connected communities create the conditions for everyone to thrive.

Not long ago, someone who had recently moved into the neighbourhood came through our doors unsure whether they would find a place where they felt comfortable and understood. They did not know many people and were navigating a time of uncertainty and isolation.

Over time, that began to change. Through participating in programs, meeting neighbours and sharing experiences, they found connection and a sense of belonging. Today, that same person is contributing to the community and helping create the welcoming environment that once made such a difference for them.

That is the impact of our work. People may first come to CNH looking for a program, a service, support or simply a place where they feel welcome. Over time, those connections can grow into something much more. Participants become volunteers, neighbours support neighbours, and people who once came looking for community begin helping to create it for others.





For 40 years, this has been at the heart of who we are. Our work is rooted in inclusion, equity, collaboration and care, and in the belief that communities are strongest when people have opportunities to participate, contribute and shape them together.

Our 40th anniversary has also been an opportunity to look forward. Like many community organizations, CNH continues to operate in an environment of change and uncertainty. This requires us to adapt, make thoughtful decisions and remain focused on the long-term strength of the organization. Through those challenges, our commitment to the people and communities we serve remains constant.

None of what CNH has accomplished would be possible without the people behind it. We want to recognize our staff for the compassion and dedication they bring to their work every day; our volunteers for generously sharing their time and talents; our partners, funders and supporters for investing in our community; and our Board of Directors for their stewardship and commitment to CNH's mission.

Most importantly, we thank the community members who participate in CNH programs, share their ideas, welcome their neighbours and continually help shape what CNH becomes.

Forty years is an achievement worth celebrating, but it is also a reminder that CNH has never been defined simply by a building or a collection of programs. It is defined by the relationships people build here and by a community willing to care for and invest in one another.

As we begin the next chapter of CNH's story, we do so with gratitude for everything that has brought us here and confidence in what we can continue to build together.

Written by Davy Chiu, President of the Board of Directors, and Betty Lepps, Executive Director of CNH.

About Collingwood Neighbourhood House



Vision

A place to belong, a place to grow.

Mission

To promote the well-being of the Renfrew-Collingwood community by providing leadership and working collaboratively with individuals, families, agencies and other groups to develop and support inclusive, innovative, sustainable initiatives and services that respond to the community's social, educational, economic, health, cultural and recreational needs.

Collingwood Neighbourhood House (CNH) provides services and community development initiatives aimed at improving the quality of life of residents in the Renfrew-Collingwood area of east Vancouver. Activities are targeted primarily to low and middle income families. Services are delivered in a variety of languages with emphasis on building social connections, capacity, cross-cultural sharing and life-long learning. Residents of all ages participate in educational, cultural, social, health, economic and recreational services, as well as contribute towards building a safe and caring community through volunteer contributions, leadership and partnership development.

CNH is a non-profit, social services agency serving the community since 1985. We are guided by our vision, mission, and values statements to provide services and opportunities to our community. We offer licensed child care (including \$10/day child care), immigrant services, recreation, youth, seniors and intercultural opportunities, including programs related to food, arts and celebrations, community initiatives, intercultural projects, and homelessness outreach.

In 2020, we became the first neighbourhood house in North America to operate a community health centre.

CNH respects and honours the xʷməθkwəy̓əm (Musqueam), the Skwxwú7mesh (Squamish) and the səliłwətał/Selilwitulh (Tsleil-Waututh) peoples on whose traditional and unceded territory we work and live.

Board of Directors



President

Davy Chiu

1st Vice-President

Samuel Cervantes

2nd Vice-President

Rachel Tuttle

Secretary

Henry Lau

Treasurer

Randy Yu

Board Members

Amy Liu

Betty Nguyen

Fred Ametepe

Henry Ng

Justine Ma

Lucy Hao Chen

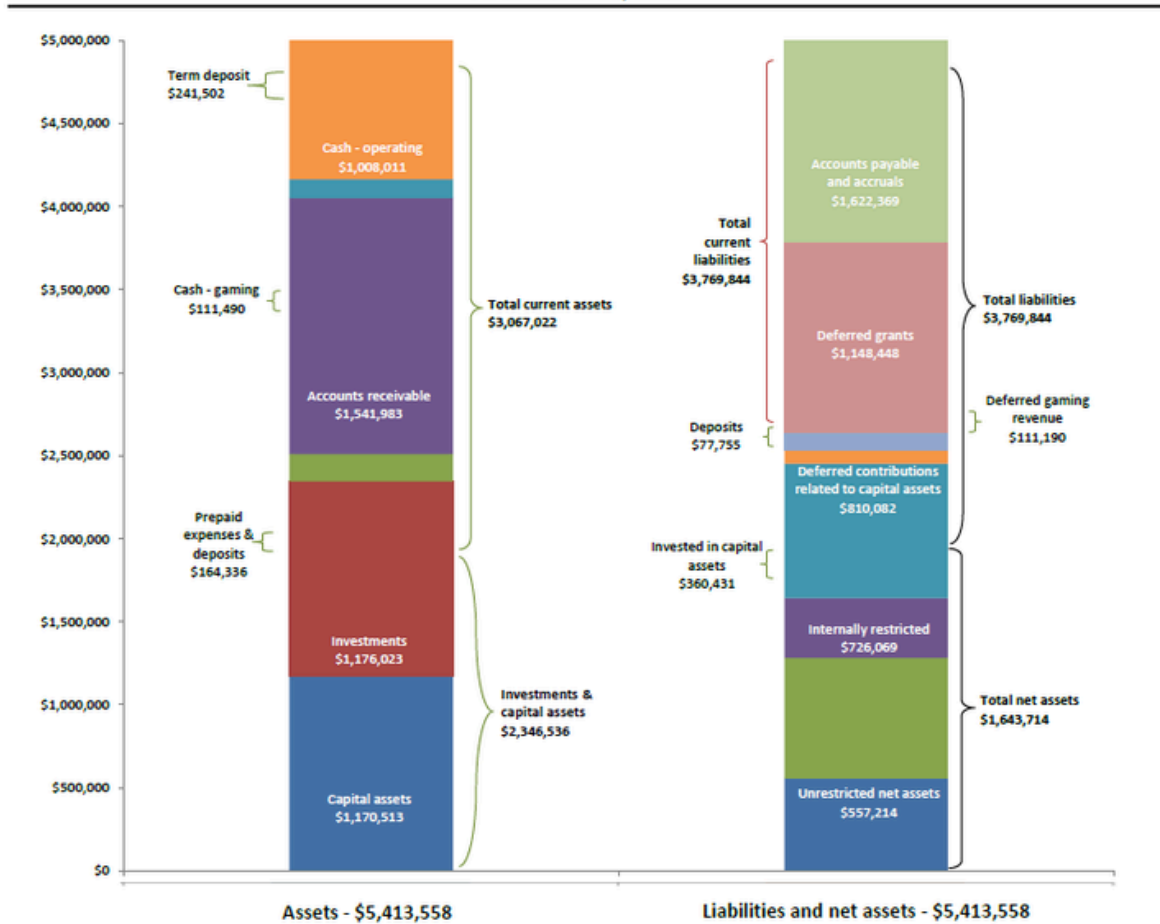
Michael Wu

Financial Report

From April 1, 2025 to March 31, 2026

STATEMENT OF FINANCIAL POSITION ASSETS, LIABILITIES AND NET ASSETS

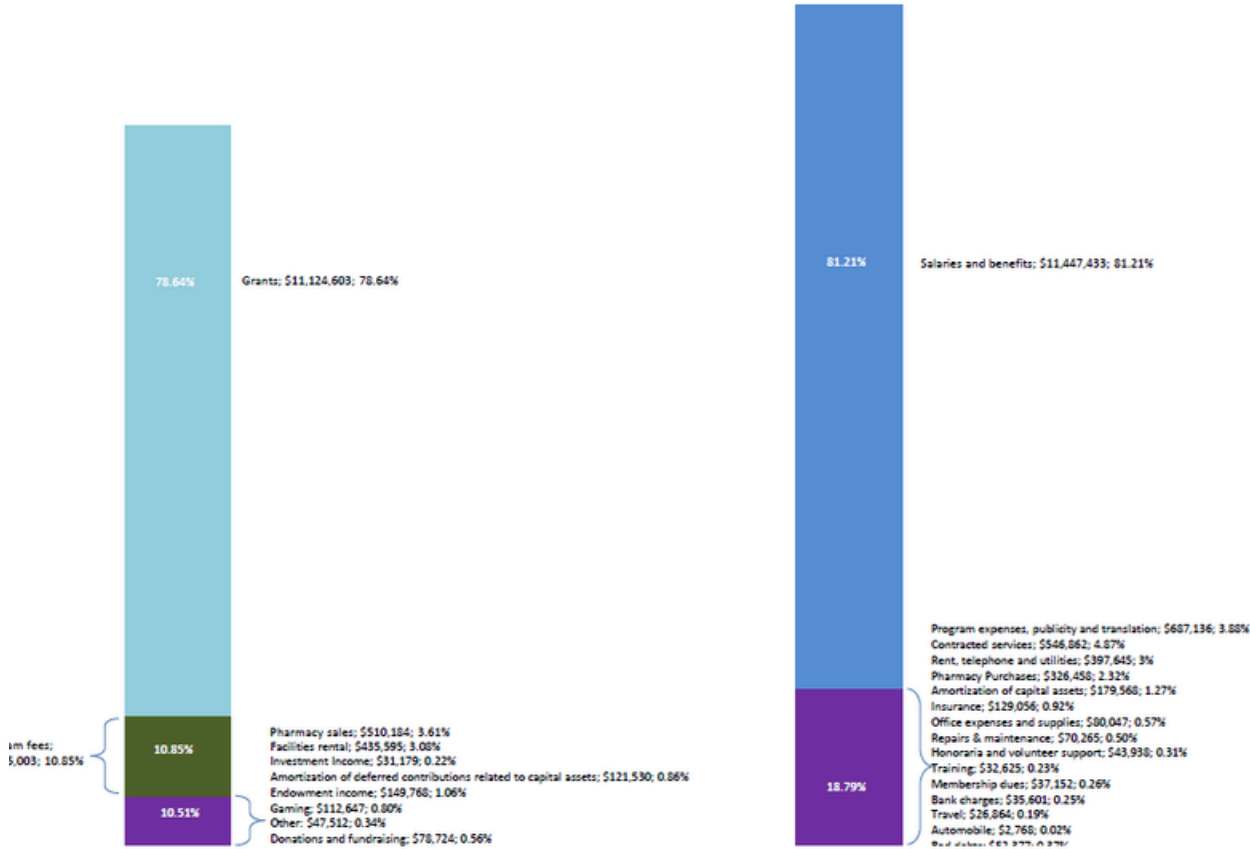
As at March 31, 2026



Financial Report

STATEMENT OF OPERATIONS REVENUE AND EXPENSES For the year ended March 31, 2026

Revenue	\$14,146,745	Expenses	\$14,095,795
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Program Statistics

From April 1, 2025 to March 31, 2026

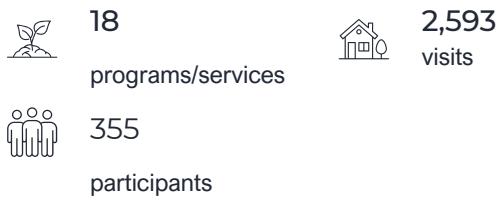
This past year, more than 18,000 people participated in over 100 programs and services offered at CNH. This snapshot offers a look at our programs and services by the numbers.

For a full list of programs and services offered at CNH from 2025 to 2026, and their participation numbers, visit cnh.bc.ca/annual-report-2025/#reports.

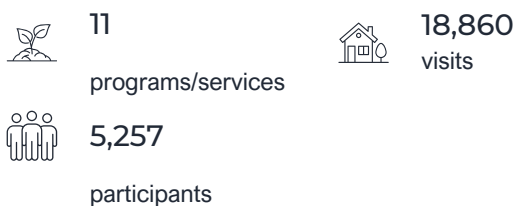
2 Family Services



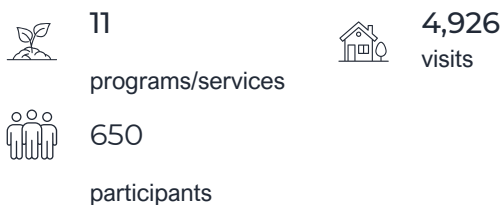
4 Youth Services



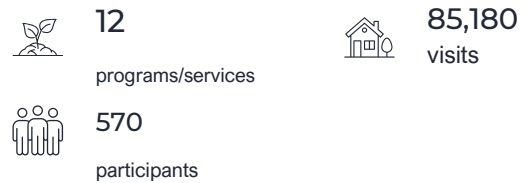
6 Community Development Initiatives



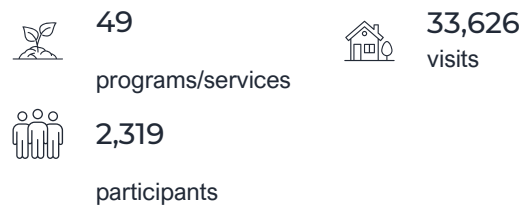
8 Collaborative Services



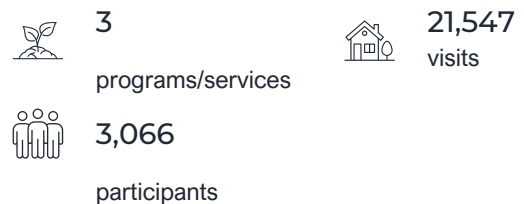
1 Children Services



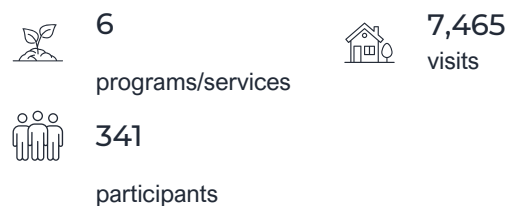
3 Recreation



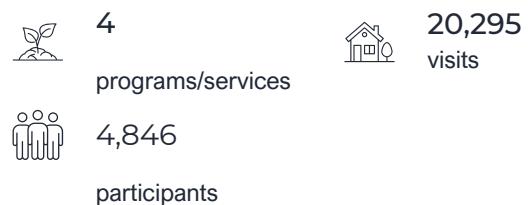
5 Facility Rentals



7 Community Programs & Services



9 RISE Community Health Centre



40th Anniversary Fundraising Gala



40th Anniversary Fundraising Gala

Darick Construction: Making a difference in the neighbourhood



When folks walk into Collingwood Neighbourhood House's main site on 5288 Joyce Street, they may notice the freshly renovated areas done by Darick Construction. Beyond their work, they're also committed to giving back to the community and helping those in need: aside from subsidizing the Medical Assistance Fund in 2024, they were also the presenting sponsor at this year's 40th anniversary gala, and a major donor towards our fundraising goal.

"Ever since I opened [Darick Construction], I always thought about how I'd be a part of the community to help improve it, and to do what we can," their founder shares.

The company's mission to give back stems from the founder's childhood experiences when his entire family banded together to care for his mother, who was battling cancer at that time.

"It was tough at that time... [and then] I thought nothing would be better than to devote my time, my expertise, and all the knowledge I have to contribute to society.

Hopefully, we can pass our legacy to the next generation, to provide a better life for people in our society who somehow didn't have a chance," he shares.

In addition to the company's ethos, the Darick Construction team were also inspired by the work that's being done at CNH on behalf of the Renfrew-Collingwood community.

"I saw how people genuinely gather together to help [each other]. I saw their devotion to their work... nothing could be better than just helping each other and connecting the community," he says.

After contributing to and attending the CNH's 40th anniversary fundraising gala, Darick Construction's founder looks forward to more opportunities to support the Renfrew-Collingwood community. He cites The Browniez' performance as being a particularly touching moment during the evening.

"The singer mentioned that he moved here a couple of years ago. Right away, it reminded me of my story and how he followed and chased his dreams, and how he got there step by step," he says.

As the founder reflects on Darick Construction's role in the community, he emphasizes the importance of devotion and ambition to help improve societal conditions.

"This is our legacy... we think about how we could help people to build a better life. Devote yourself as best as you can, and the rest will come respectively," he concludes.

The relationship between the Robert Bosa Foundation and Collingwood Neighbourhood House (CNH) goes back nearly three decades, beginning when Bosa Construction built CNH's main neighbourhood house 27 years ago. Since 2012, the Robert Bosa Foundation has focused on supporting families, children and youth, in communities where Bosa Properties builds. This year, that support included funding for CNH's food security initiatives and family outings, as well as sponsorship of its 40th anniversary gala — providing a significant contribution towards CNH's fundraising goal.

"This neighbourhood has always held a special place in our hearts," says Sylvia Bosa, Director of the Robert Bosa Foundation. "From the very beginning, our father has always believed strongly in giving back. Building relationships, sharing opportunities and contributing to local communities have always gone hand in hand with our values as a company — it's simply a core part of who we are."

For the Robert Bosa Foundation, supporting organizations like Collingwood Neighbourhood House is about building trusted relationships and providing meaningful, sustained support that responds to the needs of the community.

Sylvia credits CNH Family Development and Homelessness Manager Ana Mateescu with helping the Foundation understand where its support can be most helpful. Since 2019, this has included food security initiatives and holiday hampers, as well as programs that bring families together and create opportunities for new experiences. "Ana really understands the families CNH serves and where support can make a difference," Sylvia says.



Working with trusted community organizations like CNH also means support can reach families in a way that respects their dignity and privacy. The Foundation sees its role not simply as a funder, but as a partner to organizations that know their communities and have strong relationships with the people they serve.

"For us, it's about more than simply providing funding," Sylvia says. "It's about building relationships with organizations like CNH, listening to what they are seeing in the community and understanding where we can be most helpful. That's what being a partner in community means to us."

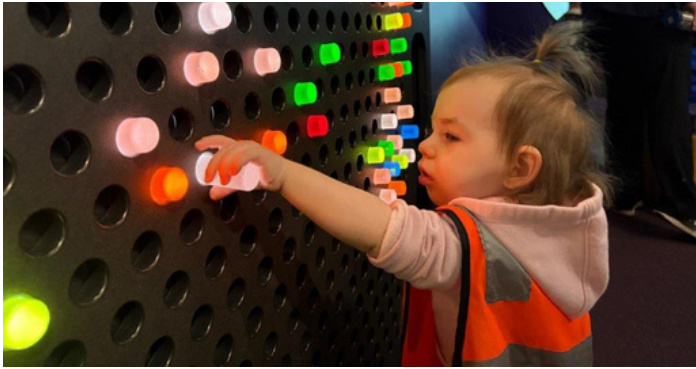
Ultimately, the value of organizations like CNH can be seen in the connections, experiences and opportunities they create for families.

"Every family that comes through Collingwood Neighbourhood House has hopes and dreams for themselves and their children," Sylvia says. "Having a place where families feel supported and connected to their community can make such a difference — and help create opportunities for what comes next."

40th Anniversary Fundraising Gala

Bosa Foundation: Three decades of building community

The Year at a Glance



Gaining independence and community through Seniors' programs

Despite her health issues, Renfrew-Collingwood resident Barbara Federici was able to maintain her independence through her active participation in programs at Collingwood Neighbourhood House (CNH) like the shuttle trips, food hub, grocery delivery, community lunch, frozen meals, and the seniors' club. With so many of the programs currently on pause, Barbara feels frustrated about what the lack of support services can do for that independence.

Giving the frozen meals program as an example, she notes: "It was really frustrating and challenging. It's really hard for me to cook--I get exhausted with the prep work, the cooking, and then the cleanup."

In addition to having access to many seniors' wellness programs, an added benefit to her participation was the opportunity to socialize. Thanks to the seniors' wellness programs, Barbara was able to connect with other community members, making friends and meeting with them outside of CNH.

Barbara's daughter, Sabrina Bantog, who is the manager of childcare human resources at CNH, also highlights how helpful these programs have been for seniors and other community members. "She's very limited in where she can go on her own because of her medical nights. By coming to CNH, she's able to make connections with other seniors that she wouldn't necessarily be able to do so" Sabrina says.

Barbara observes that a common motivator for seniors' participation in the wellness programs are loneliness and the desire to connect. By regularly attending programs, she has been able to make friends with other seniors, often meeting them outside of the neighbourhood house for coffee.

"It's important to have friendly faces to look at, to vent. A lot of seniors don't have a family close to them and they rely on the neighborhood house as being part of their family. It just reaches so many different people, so many different lives," she says.

In addition to befriending other seniors, Barbara has also made connections with the seniors' services staff and praises their compassion and dedication to ensure that their needs are met.

"They're absolutely fabulous with us. They're all dedicated and devoted to helping. Their hearts are all in the right place. If you're going through a rough time, you get a hug," she adds.

With the reduction in many of its services, Sabrina encourages people to donate so that CNH can continue providing essential services not just to seniors but other vulnerable populations in Renfrew-Collingwood.

"Collingwood Neighbourhood House really helped her to gain independence and to have a social network. She doesn't have to go all over town to seek the different supports she needs... [CNH] has been able to support her health and mental well-being," Sabrina shares.



“[It] felt like an extension of home”—Francis Arevalo on his artist-in-residence tenure

Last summer, poet, musician, and Renfrew-Collingwood resident Francis Arevalo made the conscious choice to stay in Vancouver rather than moving out of the province altogether.

"I'm born and raised in Vancouver. All my community is here and family is here. A lot of my creative connections are here, so I figured I would stay. I've just had this general desire to deepen my connection to where I am--not just the city, not just the province, not just the land, but specifically, my local neighbourhood," he says.

When he applied to be Collingwood Neighbourhood House's first artist-in-residence program, everything just seemed to click into place. During his tenure from October to November 2025, he worked on his album *Home, Grown*, which explores personal growth in the context of community. This album has been a long time in the making, having started writing *Home, Grown* eight years ago.

"It's very cool to me that CNH is playing a role in it. I didn't know that I wanted that until it became an option; I basically spend my time mostly between Renfrew-Collingwood and Mount Pleasant. So I'm like, how else can the neighbourhood be a part of my journey the way that I want to be part of it? It just lined up and I'm really grateful for it," Francis shares.

Through the artist-in-residence program, not only was Francis able to enjoy having access to free rehearsal space; he was able to transform his CNH studio into a third space where people could gather in.

"That's very meaningful thing to me, especially since the lockdowns a few years ago, I feel like I got lost. It took me this to get the inspiration and the energy to gather with people in a third space again. I'm grateful that CNH and the Annex is one of those places," he says. He also appreciated meeting other like-minded folks and connecting with other members of the community.

He adds that with how comfortable he felt working in public as the artist-in-residence, he felt like his experience at the Annex felt like an extension of home.

"I was able to stay focused and feel pretty at home while I was in the space," Francis says.

As a self-described "pretty regular dude" who enjoys spending time with his loved ones, hiking, and basketball, Francis has one piece of what he calls "un-advice" for aspiring artists who may be interested in going into music and/or poetry.

"Create a lot, but live more. Personally, the kind of art that I most resonate with isn't the stuff that's just well-made. It's about expressing something meaningful to that person or for a group," he says.



Community Partners

Active Aging Society	Early Childhood Educators of BC	Renfrew Park Community Centre
Adrian Dix, MLA	East Vancouver Nobody's Perfect Consortium	Renfrew-Collingwood Community News
Alex Neighbourhood House	Elite Landscaping	Renfrew-Collingwood
All Bodies Dance Project	Employment and Social Development Canada (ESDC) Canada Summer Jobs	Seniors' Society
Ancestral Foodways Society	Environmental Youth Alliance	Royal Bank – Kingsway & Joyce Branch
Altruition Scholarship Foundation	Evergreen Community Health Centre (Vancouver Coastal Health)	S.U.C.C.E.S.S.
AMSSA (Affiliation of Multicultural Societies and Service Agencies of BC)	Families Branching Out Consortium	Save on Foods
Association of Neighbourhood Houses	Filipino BC	School Age Child Care Association of BC
Atira Women's Society: Sarah Ross House	Filipino Canadian Book Fair	Self Management Program BC
Ave Maria Garden	First Call: BC Child & Youth Advocacy Coalition	Seniors Services Society of B.C.
BC Association of Community Health Centres	First Nations Health Authority	Sigma Eyecare
BC Association of Farmers Markets	FirstService Residential British Columbia	Specsaver Kingsway
BC Centre for Ability	Fresh Roots	Spectrum Society for Community Living
BC Centre for Disease Control/Food Skills for Families	Gordon Neighbourhood House	St. Mary's Church
BC Community Response Networks	Government of BC	St. Mary's Elementary School
BC Housing	Government of Canada	St. Thomas Anglican Church
BC Parks and Recreation Association	Graham Bruce Elementary School	Still Moon Arts Society
BC211	Greater Vancouver Food Bank	The Cheerful Pelvis*
Better Environmentally Sound Transportation (BEST)	Grenfell Elementary School	Three Links Care Centre
Books for Me! Literacy Foundation	Gym Sense Gymnastics	Together We Can – Addiction Recovery & Education Society
Brightside Housing Foundation	Healthiest Babies Possible	UBC Centre for Accessibility
BC United Way	Immigrant Services Society of BC	UBC Centre for Community Engaged Learning
Burnaby Volunteer Centre	Indigenous Services Canada	UBC School of Social Work
Camp Choice BC	ISPARC – Indigenous Sport, Physical Activity and Recreation Council	United Way BC
Canadian Parks and Recreation Association (CPRA)	Italian Cultural Centre, Il Museo	Vancity – Collingwood Branch #13
Capilano University	Jano Klimas, Registered Clinical Counsellor	Vancouver Aboriginal Health Society
Carnegie Community Centre	Joyce Station Dental	Vancouver Board of Education
Cedar Cottage Neighbourhood House	Kids Up Front Foundation (Vancouver)	Vancouver Board of Parks and Recreation
City of Vancouver	Kingsway Continental	Vancouver Coastal Health Authority
CityReach Care Society	Lu'ma Native Housing Society	Vancouver Division of Family Practice
Contributing to Lives of Inner-City Kids Society	MakeWay Foundation	Vancouver Farmers Market
Coalition of Child Care Advocates of BC	Marpole Neighbourhood House	Vancouver Film Studios
COBS Bread	McLean Group	Vancouver Foundation
Collingwood Business Improvement Association	MOSAIC	Vancouver Immigration Partnership
Collingwood Community Policing Centre	Naomi Place	Vancouver Neighbourhood Food Networks
Collingwood Library	Neighbourhood Small Grants	Vancouver Police Department
Collingwood Neighbourhood School	New Chelsea Society	Vancouver Police Department Cadet Program
Columbus Towers	Norquay Elementary School	Vancouver Public Library
Connective Consumer's Produce	Oddfellows Manor	Vancouver School Board
Kingsway	Pulling Together Canoe Society	Vancouver Youth Choir
Dan's Legacy	Quest Food Exchange	Vantage Point
Decoda Literacy Solutions	REACH Community Health Centre	Vancouver Early Years Services Network
Dirks Landscape Design/Build Ltd.	Red Fox Healthy Living Society	Westcoast Child Care Resource Centre
Don Davies, MP	Refood Food Rescue Charity	Windermere Secondary School
Douglas College	Renfrew Elementary School	Working Group on Indigenous Food Sovereignty
	Renfrew Library	YMCA of Greater Vancouver
	Renfrew Park Community Association	

Get Involved



Donate

We know that this has been a financially challenging time for many. If, however, you are in the position to help, please direct a donation, of any amount, to CNH to support our programming and services.

Donate today by going to our website:
cnh.bc.ca/donate

Volunteer

Make a difference in the community by volunteering at CNH. They help out in the office, in the kitchen, on the rooftop garden, and in many of CNH's programs and initiatives.

Learn more about our current available roles at: cnh.bc.ca/volunteer



Be a member

Make a difference in the community by volunteering at CNH. They help out in the office, in the kitchen, on the rooftop garden, and in many of CNH's programs and initiatives.

learn more about becoming a CNH member at: cnh.bc.ca/membership

Contact Us

For more information on CNH's hours, full and partial holiday closures, and more, visit cnh.bc.ca/contact.

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604-435-0323

Annex

3690 Vanness Avenue
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RISE Community Health Centre Primary Care and Pharmacy

5198 Joyce St
Vancouver, BC V5R 4H1
604-558-8090

Additional Sites

Child Care Centres Infants and Toddler

Collingwood Infant Centre

5288 Joyce Street — at our Main Site

Collingwood Toddler Centre

5288 Joyce Street — at our Main Site

Terry Tayler Toddler Centre

2355 East 30th Avenue

Early Learning and Care

Collingwood Early Learning & Care

5288 Joyce Street — at our Main Site

Duke Street Early Learning & Care

2708 Duke Street

Sarah House Early Learning & Care

5729 Wales Street

Terry Tayler Early Learning & Care

2355 East 30th Avenue

Preschool

Collingwood Preschool Program

5288 Joyce Street — at our Main Site

Collingwood School Age Child Care Centre

Serves Collingwood Neighbourhood School

Graham Bruce School Age Child Care Centre

Serves Graham Bruce Elementary School

Grenfell School Age Child Care Centre

Serves Grenfell Elementary School

Norquay School Age Child Care Centre

Serves Norquay Elementary School

Renfrew School Age Child Care Centre

Serves Renfrew Elementary School

Community Gardens and Orchards

Cheyenne Community Garden

2755 Cheyenne Avenue

Collingwood Community Garden

near the intersection of Vanness
Avenue and Gaston Street

CNH Rooftop Garden

5288 Joyce Street — at our Main Site

Norquay Food Forest

2732 Horley Street