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## Volunteer Posting

- Volunteer Position:** Navigation & Peer Support Program Volunteer.
- Name of Program:** Navigation & Peer Support Program.
- Program Description:** The Navigation & Peer Support Program (NPSP) is designed to address the gaps in services for seniors who face multiple barriers to independence. Funded by United Way seniors' service organizations will provide information and referral services that support older adults living in poverty and experiencing other health and socioeconomic challenges.
- We are looking for a self-motivated, flexible, and organized individual with excellent communication skills. Working collaboratively and under the general direction of the NPSP Coordinator, the NPSP volunteer will work with a culturally diverse team to support seniors 55+ years of age. Comprehensive training will be provided by 411 Seniors Center Society to understand government programs such as Old Age Security (OAS), Guaranteed Income Security (GIS), and more.
- Day & Time:** Flexible schedule, ~2 hours/week when needed.
- Location:** CNH main house, CNH annex, virtual, phone.
- Roles & Responsibilities:**
- Navigate public systems (e.g., housing, transportation, finances, legal, income tax, health, employment, etc.).
  - Help older adults access community-based services.
  - Prevent isolation and encourage active aging.
  - Maintain confidentiality and security of all client information.
  - Assist in recruitment of seniors who may benefit from this program.

- Complete regular check-ins and follow-ups via phone, email, text. If needed, in-person.

**Skills & Qualifications:**

- Applicants with interest in information, referral, and advocacy.
- Applicants with interest in working with older adults.
- Additional language competencies beyond English are an asset.
- Experience working with seniors is preferred.
- Experience in a not-for-profit or public service context is preferred.
- Strong communication skills (writing and speaking in English).
- Access to Wi-Fi, computer, and/or phone.
- A strong attention to detail.
- Proven ability to work interdependently in a collaborative environment with colleagues in a small team.

**Benefits & Opportunities:**

- Gain experience working with older adults.
- Explore a career with a local not-for-profit and community organization.
- Learn how to navigate the government system and programs.
- Make a positive impact for older adults in the community.
- Improve communication skills while working with an all-ages team.
- Fulfill graduation requirements; reference letter could be available.

**If you are interested in volunteering, please submit your completed registration form to the Volunteer Manager, Yndira Arteaga, via email [volunteering@cnh.bc.ca](mailto:volunteering@cnh.bc.ca) or phone (604) 366 – 9142.**