

Annual Report

2009-2010



Seniors' Coffee Drop In



Infant & Toddler Child Care



Community Lunch



Recreation – Chinese Classical Dance



Graham Bruce
School Age Child Care



Keep Vancouver Spectacular –
ELSA Students

Collingwood Neighbourhood House

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President's and Executive Director's Report

This year has been focused on sustaining and further developing 165 ongoing programs and services, expanding into new areas of development and planning for our future.

Sustainability

During these difficult economic times, we have been working with our funders and community partners to minimize impacts of funding reductions through reinventing delivery options and targeting promotions to increase enrolment in specific program areas.

Unfortunately we had to increase fees in childcare and facility rental. We are generating new income through birthday party rentals, consulting and coaching services, grant proposals and Renfrew Collingwood News. We are increasing organizational efficiencies and exploring new sources of income to sustain quality programs and services.

We have established a communications team that will increase our profile in the neighbourhood and increase the number of people who access services and volunteer in the community.

We have been planning for the succession of senior staff positions within the organization, including the Executive Director, Accountant, Prevention Education and Celebrations Coordinator. As well, continuing to increase the skills, capacity and leadership of staff and volunteers. A leadership group is evolving within childcare, and awards are given monthly recognizing outstanding work of staff, contractors and volunteers. We are now seeing staff turnover reduced as a result of our focus on succession planning, recruitment and retention strategies.

Neighbourhood Development

Working with numerous institutions in Renfrew Collingwood, we have continued to evolve a number of collaborative initiatives and have launched new areas of development.

As a result of Ideas Gatherings and Literacy Planning held last year, leaders have come forward to work to improve safety and social connections. As well, to increase understanding of the tremendous services and skills in the neighbourhood and to deepen our working relations through shared vision and structure which promotes a neighbourhood of learning and engagement.

Over 100 people were mobilized to reach and support the homeless in our "You Count in Renfrew Collingwood" initiative. A new committee has been formed to look at health and safety issues around sex trade in the neighbourhood. We have launched a planning process to strengthen seniors independences and identify supports that will allow them to stay in their homes longer and to share their skills and wisdom in the neighbourhood.

We have joined staff, parents and alumni of Carleton School in a movement to save the heritage school site and create school/community programs to operate in this site. A neighbourhood early learning and care committee has been established and their focus is to advocate and educate the public on the value of investments in quality care and learning.

Expansion and Enhancement of Programs, Services and Operations

Community Development

Arts and cultural development is focusing on building welcoming and inclusive environments by mapping art assets and food security in the neighbourhood, capturing our history and creating venues for artists and foodies to share their crafts and skills through celebrations, new community gardens, craft fairs and markets.

Community Services continue to reach new people through settlement services, recreation, cultural connectors and outreach to youth through a roving leaders program. Leadership of youth has been enhanced as our aboriginal canoe club organizes the Pulling Together Journey and the Youth Media Club captures stories in the neighbourhood. We are beginning to prepare for a call for proposals to sustain our settlement services in the neighbourhood.

Child and Family Development has launched another StrongStart program and Fathers program. They continue to develop Reggio Emilia practice and skills in working with children and parents, as well as improvement to the physical environment.

Operations is working on facility improvements that will expand office space for staff and have been updating and enhancing policies, practices and evaluation mechanisms to improve operations. We are starting plans to celebrate our 25th anniversary.

Strategic Directions

The Board held a strategic planning process this year and identified some key directions which include: protecting and enhancing our current programs and services, communications and marketing, succession planning, increase diversity, innovate and reinvent, expand community engagement and improve evaluation processes and reporting benchmarks.

Our successes this past year are due to the hard work of committed residents, staff, volunteers, and community partners. They have all given generously of their time, energy, skills and heart to make our neighbourhood a better place to live, work and play. We want to extend our sincere appreciation for all your contributions in building an innovative, caring, inclusive and well-served community.



Paula Carr
Executive Director



Julie Linkletter
President

Board of Directors
2010/2011

Remaining Board Members

(3rd Year of 3 Year Term)

Winnie Wong

Winnie was born and raised in Renfrew Collingwood. She attended Nootka Elementary School, Windermere Secondary School and received a degree in Business Administration from SFU. She is the Manager of Information Systems for IWA - Forest Industry Pension Plan where she has worked for the past 13 years. Winnie has a preschooler in our childcare program. She has an interest in promoting education and learning for all ages.



Oscar Allueva

Oscar has lived in Collingwood since 1995. Oscar is a lawyer practicing in the area of labour and employment. Oscar currently works as a Labour Relations Advisor for Transit Police and previously practiced with the law firm of Farris, Vaughan, Wills & Murphy in Vancouver. Oscar also previously worked at Worksafe BC in the Review Division. Oscar is a former Social Worker and a former Staff Director and Co-Executive Director of Collingwood Neighbourhood House, having worked at Collingwood Neighbourhood House for 11 years before becoming a lawyer. Oscar has been involved in volunteer work for many years. He also enjoys woodworking, sports, and has an interest in old houses.



Joshua Hergesheimer

Joshua holds a Bachelors degree in Philosophy from UBC, a Masters degree in Human Rights from the University of Sussex, and a Master of Science in Nationalism and Ethnicity from the London School of Economics and Political Science. Though he has had many jobs – ranging from ESL teaching to tour guiding, writing to sheep farming – he would describe himself as a freelance journalist and photographer. He is interested in exploring how Collingwood’s ethnic, religious and cultural diversity can be channeled towards creating sustainable, vibrant and welcoming public spaces in the midst of Vancouver’s rush to urbanize and develop.



(2nd Year of 3 Year Term)

Julie Linkletter

Julie has two daughters who have attended Collingwood Neighbourhood House's childcare program. She has a Bachelor of Arts in Psychology from UBC and a Certificate in Fundraising Management from BCIT. She works at UBC as a Fundraising Researcher. Julie enjoys spending time with her family, gardening and volunteering in her community as a Board member of Collingwood Neighbourhood House. She is proud to be part of this community, where she and her family have lived since 2004.



Karthy Sivalingam

Karthy started her association with Collingwood Neighbourhood House in 1999 as a new immigrant to Canada. She has been a volunteer and staff for our Seniors Lunch program and is a local business owner of "Simply Curries." Karthy has a Masters in Sociology and is currently a Probation Officer with the Ministry of Public Safety and Solicitor General. Her interest is to help improve the neighbourhood and she would like to see more sports activities for youth, resources for seniors and the disabled, support for new immigrants to contribute to Canadian Society and actions that will address sex trade issues.



Yee Ching Hoo

Migrated to Canada in 1991 from Hong Kong. Mr. Hoo has been volunteering at Collingwood Neighbourhood House since 1993. His volunteer contribution includes kitchen duties, setting up coffee break times for programs, cooking for the senior lunch, creating posters in English and Chinese, assisting with decorations at festive times, working one-on-one with children who speak Cantonese. He is a member of the Seniors Advisory Committee at Collingwood Neighbourhood House. He was nominated for the International Year of the Volunteer Medal in 2001. Mr. Hoo Received the 2005 Good Neighbour Award by the Association of Neighbourhood Houses. Mr. Hoo would like to continue to volunteer and serve the community.



Board Nominees

(1st Year of 3 Year Term)

Kenny Diebel

Kenny Diebel works in the Collingwood Community as the Senior Vice President of Real Estate for the McLean Group of Companies. He is responsible for the brokerage, property management, construction and development of the companies' holdings. Kenny holds a degree in Urban Land Economics and a current real Estate License for Blanca Realty, one of the McLean Group of Companies. Kenny has experience with all levels of government, primarily in the area of development. Kenny enjoys spending time with his family and has coached community sports and holds a black belt in martial arts. As a board Member he has enjoyed being part of a team developing a healthy community and encouraging family involvement.



Patricio Ibarra

Patricio Ibarra moved to Collingwood with his wife in 1998 and since then has participated in programs and services out of Collingwood Neighbourhood House. Presently he has child in the childcare program and enjoys the activities that take place at Collingwood Neighbourhood House. Patricio has extensive experience participating in Boards of non-profit societies and has volunteered time with several community organizations. Patricio is a policy analyst with the provincial government and has 16 years of experience in the provision social and immigrant services, strategic planning, program design and evaluation and community development. Patricio is looking forward to giving back to the neighbourhood with hard and efficient volunteer work to improve the quality of life for Collingwood residents.



Sara Zhou

Sara Zhou was born in China and moved to Canada in 1997. She has lived and worked in Collingwood since 2003/2004. Sara has a degree in Economics and Business Administration from the University of Hawaii. She is currently the Investment Specialist for VanCity Kingsway & Joyce Branch. Sara enjoys parenting, the outdoors, hiking, gardening, exercising and traveling. She would like to see more exercise opportunities in the community and better upkeep of houses and public space in the neighbourhood.



(1st Year of 2 Year Term)

Rania Hatzioannou

Rania moved to Collingwood in 1978 and attended John Norquay Elementary, Killarney Secondary School and Simon Fraser University. She traveled extensively in the 1990's and returned to Collingwood in 1999. Her volunteer contributions span several years of working with youth and toward justice issues. She gives of her time when and where needed. In 2006, Rania received the "Good Neighbour Award." Rania is active in our community through her participation in various projects to help bring neighbours of all ages and backgrounds together, including through festivals. She is a graduate of the first Collingwood Leadership Institute. Her interests include empowering local skills, building community, and sharing Collingwood-Renfrew stories. Rania works, lives, gardens, and plays in Collingwood.



Youth Category

(1st Year of 2 Year Term)

Rico Wen

Rico Wen is a Grade 11 student at Windermere Secondary School. He has been a consistent honour roll student and has received many certificates of recognition and distinction for academic achievements, social responsibility and participation in different contests. Rico is a member of the Windermere Badminton Team that won the 2008 Vancouver City Championships. He wants to be part of the Collingwood Neighbourhood House's Board of Directors to comprehend how the structure of a community works and gain a great work experience.



Appointment

Bill McMichael (Past President)

Bill's family has lived continuously in Metro Vancouver for 157 years, the last 28 of them in Renfrew/Collingwood. He is a Senior Lecturer and Program Coordinator in UBC's Faculty of Education, where he teaches undergraduate courses in research methodology and sociolinguistics. He has spent over half of his life in the voluntary sector at the international, national, provincial and, most recently, the community level. At this moment he sits on a number of Collingwood Neighbourhood House committees and serves on the Board of Directors as immediate past president. A world traveler who is sesquilingual, he thinks, in a variety of languages, he has lived a life he also thinks, so far, without regret. That being said, there is no place on Earth that he would rather be than here.



Departing Board Members

On behalf of the Collingwood Neighbourhood House and Renfrew-Collingwood Community we would like to thank the following Board members for their hard work, dedication, visions and actions that have helped improve the quality of life for Collingwood residents.



Waldo Briño



Easter Tocol

Minutes of the Annual General Meeting
Held on Wednesday, June 24, 2009 at 6:30 p.m.

Location: Collingwood Neighbourhood House
5288 Joyce Street, Vancouver, B.C.

Present: Cliff Engositer, Hoo Yee Ching, Bill McMichael, Gwen Low, Joshua Hergesheimer, Celia Lam, Ivy Ng, Ron Wyant, Tammy Le, Tita M. Bognot, Soudabeh Babaie, Binh Khuu, Im Mei Kwok, C. Delia Cootes, Pei Jian Lu, Lau Siu Ngan, Enakshi Patro, Julie Linkletter, Paula Carr, Helen Perry, Ena Gaensbauer, Eliza Ngan, Judy Wong, Ming Chen, CK Chan, Oscar Allueva, Robert Burkart, Feng Qiong Zhang, GZ Xu, Yeung Sau Tien, Cindy Tam, Walda Bustamante, Louis Joseph, Winny Wong, Rania Hatzioannou, Jo-Anne Stephens, Linda Tang, Tuedon Ariri, Rosalind Breckner, Charissa Cicely Baculo, Isabel Baeza, Alison Merton, Sabrina Bantog, Cecilia Tagle, Kulwant Kaur, Sui Lan Loo, Karthy Sivalingam, Osialine Marshall, Andrea Holden, Kenny Diebel, January Wolodarsky, Stephanie Lim, Jyotsna Patel, Teresa Dalby, Lisete Alexandre, Marcela M. Fuller, Pat Wong, Sara Zhou, Rosanna Costantini, Chitha Manoranjan, Foon Chang, Teresa Ha, Patricio Ibarra, Jenny Eng-Chan, Anita Lau, Zenia Keum, Sylvia Hsieh, Fathima Rifka, Easter Tocol, Adrian Dix, Jacqueline Alvarado Cruz, Evelyn Grossmith, Iun Kan Choi, Ram Dhatt, Cindy Ngan, Karen Caguioa, Aurelia Schmor, Bless Manalo and Calvin Tompkins

Bill McMichael called the meeting to order at 6:35 p.m. He welcomed everyone to the 2009 Annual General Meeting (AGM) of Collingwood Neighbourhood House (CNH). Bill invited Louis Joseph, a volunteer and participant of Families Branching Out Program, to make a special thanks to the Coast Salish Nation. Bill, then introduced himself as the President, Cindy Ngan as the recording secretary for this AGM and Calvin Tompkins from Tompkins, Wozny and Miller to present the Auditor's report.

1. Approval of the Agenda

Motion: To accept the agenda as presented with the addition to include CNH Community Vision Award. Moved by Julie Linkletter, seconded by Cecilia Tagle. Carried.

2. Acceptance of 2008 AGM Minutes

Motion: To accept the minutes of the 2008 AGM as presented. Moved by Joshua Hergesheimer, seconded by Kenny Diebel. Carried.

3. President's and Executive Director's Report

Bill McMichael expressed that he had been on the Board for 9 years (3 terms) but he felt it was like serving the Board for only 9 weeks. He would stay as the Past President and was excited to see the new President on the Board. He would continue to volunteer in different programs and committees such as Morning Star Breakfast Program, Literacy Committee, Mental Wealth Committee and Sustainability Committee.

Paula Carr, the Executive Director, gave an overview of the President's and Executive Director's report. She would like to acknowledge the hard work of the Youth Media Club in capturing in photos all the great stories, programs and initiatives. Paula asked everybody to enjoy the slideshow presentation.

Paula mentioned that last year was a challenging but very successful year. The Board and the staff worked really hard to sustain our financial health, despite the loss of some of our equity from our endowment funds due to the economic downturn. The Board has been working closely with the Vancouver Foundation to minimize impacts on our operations and sustainability of our equity. We have been trying to increase the organizational efficiencies while, at the same time, finding new ways to create more dollars by developing a social enterprise. Our Sustainability Committee has been working to improve communication and put some marketing strategies into action.

Some accomplishments and new programs that Paula highlighted:

- Working with other neighbourhood houses to raise our unique profile. We will work together with 100 volunteers to develop the first Amazing Neighbourhood Race. In return, we will get \$5,000 from the government.
- Implementing innovative ways to retain our wonderful staff and volunteers. We continue to work with our community partners to generate ideas from the residents to increase the amenities, build better social connections, develop housing, increase mobility, and increase safety.
- Developed different committees such as the Literacy Committee, Mental Wealth Committee and Living in Community to address sex trade issues and ensure a safe environment for everybody.
- Expanded outreach to youth and homeless and with cultural connectors focusing on seniors and families.
- Stay tuned for our first multi-cultural market on Vanness starting on July 26 for 5 Sundays.
- Developed the Strongstart for preschool children and their families and develop literacy programs with a focus on seniors, immigrants and adults.
- Improved playgrounds and our facility (now over 12 years old).
- Thanks to United Way and General Motors for donating a new van for the next 3 years.
- Worked hard with local residents and the City Council for approval to save Fire hall #15 and build a new 3-bay fire hall.

Paula expressed her sincere appreciation for the hard work of all the Board, staff, volunteers, program participants and community partners to make the above initiatives so successful and impact the community in a wonderful way.

Motion: To accept the President's and Executive Director's report as presented. Moved by Rania Hatzioannou, seconded by Karthy Sivalingam. Carried.

4. Auditor's Report

Bill McMichael introduced Calvin Tompkins, the auditor from Tompkins, Wozny, Miller and Company. Calvin gave an overview of the financial report. He reviewed the Statement of Operations where our revenue was \$4,297,301, expenses \$4,248,812 and a surplus of \$48,489. Bill thanked Calvin for presenting the audited financial report.

Motion: To accept the audited financial statements as presented by Calvin Tompkins from Tompkins, Wozny, Miller and Company. Moved by Ena Gaensbauer, seconded by Kenny Diebel. Carried.

5. **Appointment of Auditor**

Bill introduced Kenny Diebel as the Treasurer. Kenny highlighted that we have a very good working relationship with Tompkins, Wozny, Miller and Company and would like to appoint them as our auditor for next year.

Motion: To appoint Tompkins, Wozny, Miller and Company as our auditor for next year. Moved by Oscar Allueva, seconded by Julie Linkletter. Carried.

6. **Thanks to Departing Board Members**

Rania Hatzioannou, a Board Member, thanked Cecilia Tagle for sharing her valuable settlement services knowledge with other Board members. Rania also thanked Vicki Jang for her phenomenal contributions. Rania described Sarah Leung as youth representative who gave a lot of young and energetic ideas to the Board.

Paula thanked Rob Burkart who was the Treasurer and then President. Rob was instrumental in providing strong leadership from 1990 to 2000. He came back to the Board from 2006 to 2007 and contributed a lot to the community.

Paula and Rania also mentioned that we are so proud to have Bill McMichael as our President who contributed countless hours to the Board and other committees for the past 9 years. Under Bill's leadership, CNH gained the 2007 BMW Group Award for Intercultural Learning. Bill would remain as the Past President and continue to volunteer in different committees and programs. Paula announced that we would host a "thank you" party for Bill on September 24, 2009.

Rania asked everybody to give the departing Board members a round of applause.

7. **Nomination and Election of New Board Members**

Winnie Wong, a Board member, mentioned that the Nomination Committee received a few nominations in advance. She introduced the remaining Board members and Board nominees.

Remaining Board Members

Kenny Diebel
Rania Hatzioannou
Patricio Ibarra
Sara Zhou
Winnie Wong
Waldo Briño
Oscar Allueva
Joshua Hergesheimer
Rico Wen

Board Nominees

Julie Linkletter
Karthi Sivalingam
Easter Tocol
Yee Ching Hoo

Appointment

Bill McMichael (Past President)

Winnie opened the nomination from the floor three times. Since there were no nominations from the floor, she declared the nominations closed and declared that the above nominees would be accepted by acclamation.

Motion: To elect the nominees as presented. Moved by Rania Hatzioannou, seconded by Joshua Hergesheimer. Carried.

8. Staff Recognition

Kulwant Kaur thanked the staff on behalf of CNH for all their hard work, dedication and commitment to CNH. She mentioned that this was our fourth year to recognize staff and wanted to continue showing our appreciation for their amazing contributions.

Karthy Sivalingam, on behalf of the Board, expressed their sincere appreciation of the staff and thanked them for all their hard work. Michael McLenaghan thanked the staff for their loyalty, care and commitment.

The following staff with over 5, 10, 15 and 20 years of service were called by Kulwant and Michael and were presented with a gift by Karthy Sivalingam: (5 years) Cynthia Bushby, Eric Man Bun Chui, Im Mei Kwok, Jacqueline Alvarado Cruz, Kitty Chung, Li Juan (Amie) Fan, Lucinda Donaldson, Maureen Clifford, Miriam Davidson, Nargis Jaffer, Raagni Sharma, Yoko Tomita, (10 years) Enakshi Patro, Francisco Domingo, Isabel Baeza, Sharie Maxwell, Sonia Cerpa, Soudabeh Babaie, Tien Vinh; (15 years) Jenny Chan; and (20 years) Paula Carr.

9. CNH Community Vision Award

Julie Linkletter, on behalf of the Board, presented the 1st CNH Community Vision Award to Chitha Manoranjan, a grade 12 student from Windermere Secondary School. Chitha deserved this award because of his volunteer involvement with his community and in recognition of his future plans to study and work in community development. Congratulations Chitha!

10. Any Other Business

There being no other business.

11. Social Enterprise Presentation

Paula Carr, the Executive Director, gave a power point presentation on the concept of the “Where Strangers Become Neighbours Institute” to our general membership to get their feedback and ideas for support.

A staff asked if a committee had been developed to oversee this social sustainability. Paula replied that a committee had been formed by the Board members and staff who meet on a regular basis. This staff also asked if this committee is open to the CNH members. Paula gladly responded that whoever is interested, is welcome to join the committee.

12. Meeting Adjourn

Bill McMichael reminded all the members to enjoy the wonderful program photos in the slideshow presentation.

Motion: To adjourn the meeting. Moved by Teresa Dalby, seconded by Joshua Hergesheimer. Carried.

Meeting adjourned at 7:30 p.m.

AUDITOR'S REPORT

To the Members of
Collingwood Neighbourhood House Society

We have audited the statement of financial position of the **Collingwood Neighbourhood House Society** as at March 31, 2010 and 2009 and the statements of changes in net assets, operations and cash flows for the years then ended. These financial statements are the responsibility of the Society's management. Our responsibility is to express an opinion on these financial statements based on our audit.

Except as explained in the following paragraph, we conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance as to whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In common with many not-for-profit organizations, the Society derives revenue from donations and fundraising activities, the completeness of which is not susceptible to satisfactory audit verification. Accordingly, our verification of these revenues was limited to the amounts recorded in the records of the Society and we were unable to determine whether any related adjustments might be necessary to donations or fundraising revenues, excess of revenue, assets and net assets.

In our opinion, except for the effect of adjustments, if any, which we might have determined to be necessary had we been able to satisfy ourselves concerning the completeness of revenue referred to in the preceding paragraph, these financial statements present fairly, in all material respects, the financial position of the Society as at March 31, 2010 and 2009 and the results of its operations and its cash flows for the years then ended in accordance with Canadian generally accepted accounting principles. As required by the British Columbia Society Act, we report that, in our opinion, these principles have been applied on a basis consistent with that of the preceding year.

Vancouver, Canada
May 26, 2010

Josephine Wozny, Miller & Co.

Chartered Accountants

STATEMENT OF FINANCIAL POSITION

As at March 31

	2010	2009
	\$	\$
ASSETS		
Current		
Cash - operating	779,251	970,525
- gaming	128,920	125,496
Accounts receivable	289,140	273,053
Prepaid expenses and deposits	20,119	17,601
Total current assets	1,217,430	1,386,675
Capital assets <i>[note 3]</i>	312,170	313,747
	1,529,600	1,700,422
LIABILITIES AND NET ASSETS		
Current liabilities		
Accounts payable and accruals	300,325	334,332
Child care deposits	54,849	56,008
Deferred grants	211,352	393,606
Deferred gaming revenue <i>[note 4]</i>	128,920	125,496
Total current liabilities	695,446	909,442
Deferred contributions related to capital assets <i>[note 6]</i>	221,604	221,631
Total liabilities and deferred contributions	917,050	1,131,073
Net assets		
Invested in capital assets	90,566	92,117
Internally restricted <i>[note 8]</i>	340,643	279,854
Unrestricted net assets	181,341	197,378
Total net assets	612,550	569,349
	1,529,600	1,700,422

Commitments *[note 9]**See accompanying notes*

As approved by:



President



Treasurer

STATEMENT OF OPERATIONS

Year ended March 31

	2010	2009
	\$	\$
REVENUE		
Program fees	1,734,253	1,805,698
Grants <i>[schedule]</i>	2,173,795	2,002,841
Gaming <i>[note 4]</i>	107,758	99,579
Facilities rental	118,388	104,224
Donations and fundraising	61,571	45,960
Interest	5,585	23,738
Endowment income <i>[note 5]</i>	61,471	74,308
Amortization of deferred contributions related to capital assets <i>[note 6]</i>	49,248	49,672
Consulting	7,514	22,455
Other	62,452	68,825
	4,382,035	4,297,301
EXPENSES		
Salaries and benefits	3,307,228	3,192,741
Contracted services	344,306	332,098
Program expenses, publicity and translation	224,746	253,372
Rent, telephone and utilities	120,150	117,068
Office expenses and supplies	63,753	78,050
Honoraria and volunteer support	75,297	72,232
Repairs and maintenance	29,067	28,919
Amortization of capital assets	69,546	69,413
Insurance	24,079	26,286
Training	18,158	36,699
Travel	25,231	24,412
Bad debts	19,722	220
Automobile	9,218	9,467
Membership dues	6,504	5,666
Bank charges and other	1,829	2,167
	4,338,834	4,248,812
Excess of revenue for the year	43,201	48,489

See accompanying notes

NOTES TO FINANCIAL STATEMENTS

March 31, 2010

1. OPERATIONS

Collingwood Neighbourhood House Society (the "Society") was incorporated under the Society Act of British Columbia in November 1985, is a registered charitable organization and is exempt from corporate income taxes. Its objective is to provide social services, through educational, social, cultural and recreational programs, which will improve the quality of life for everyone in the neighbourhood and promote a spirit of co-operation and understanding among everyone in the community.

2. SIGNIFICANT ACCOUNTING POLICIES

The following is a summary of significant accounting policies of the Society:

Use of Estimates

The preparation of financial statements in conformity with Canadian generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reported period. Actual results could differ from these estimates.

Revenue Recognition

The Society follows the deferral method of accounting for contributions. Restricted contributions are recognized as revenue in the year in which the related expenditures are incurred. Unrestricted contributions are recognized as revenue when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

Grant, program and gaming revenues are recorded as the related programs are delivered and collection is reasonably assured.

Capital Assets

Capital assets are recorded at cost, less accumulated amortization. Amortization is provided using the declining balance basis at 20% per annum. One-half year's amortization is recorded in the year of acquisition.

Deferred Contributions Related to Capital Assets

Deferred contributions related to capital assets represent contributions with which capital assets were acquired. The contributions are transferred to revenue in an amount equal to the amortization of the related capital assets.

Donated Services

Volunteers contribute their time to assist the Society in carrying out its activities. Due to the difficulty in determining the fair value of such services, the value of the donated services is not recognized in these financial statements. In 2010 approximately 35,729 hours [2009 - 30,828 hours] were volunteered on behalf of the Society. These hours are unaudited.

2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)**Future Accounting Changes****International Financial Reporting Standards and Private Enterprise GAAP**

The Society prepares its financial statements in accordance with Canadian generally accepted accounting principles. In 2011, the Society expects to adopt generally accepted accounting principles for private enterprises (PE GAAP), a new set of Canadian accounting principles for non publicly-accountable enterprises that were released by the Canadian Institute of Chartered Accountants (CICA) in December, 2009. The adoption of these principles is an alternative to the adoption of International Financial Reporting Standards (IFRS) that will be mandatory for publicly-accountable enterprises in 2012. The CICA is reviewing the sections of existing Canadian GAAP that apply to not-for-profit organizations, and is expected to amend these sections in 2010 for inclusion with the new PE GAAP standards.

3. CAPITAL ASSETS

	Cost \$	Accumulated Amortization \$	Net Book Value \$
2010			
Furniture and equipment	845,046	645,070	199,976
Computer equipment	81,987	69,392	12,595
Playground	171,737	76,593	95,144
Vans	53,334	48,879	4,455
	1,152,104	839,934	312,170
2009			
Furniture and equipment	807,826	599,728	208,098
Computer equipment	81,987	66,243	15,744
Playground	140,987	56,651	84,336
Vans	53,334	47,765	5,569
	1,084,134	770,387	313,747

4. GAMING

Net proceeds from direct access/gaming funds and gaming events sponsored by the Society are as follows:

	2010 \$	2009 \$
Deferred from previous year	125,496	116,273
Received during the year	105,000	100,000
Interest and other	6,182	8,803
Transferred to income	(107,758)	(99,579)
Deferred, end of year	128,920	125,496

\$105,000 of gaming revenue received in the year is for the next fiscal year and makes up part of the \$128,920 deferred balance.

5. ENDOWMENT FUNDS

The Collingwood Neighbourhood House Society Endowment Fund and the Collingwood Amenities Endowment Fund, both administered by the Vancouver Foundation, were established in December 1993 and September 1994, respectively, to assist in funding the operations of the Collingwood Neighbourhood House. These funds are held in irrevocable trusts managed by the Vancouver Foundation and are not reported in the financial statements. Income from the endowment funds is taken into revenue of the Society on an annual basis. The funds have approximate market values of \$10,463 [2009 - \$8,981] and \$2,040,537 [2009 - \$1,751,552] respectively.

6. DEFERRED CONTRIBUTIONS RELATED TO CAPITAL ASSETS

	2010 \$	2009 \$
Balance, beginning of year	221,631	225,416
Collingwood Neighbourhood House Society		
Add: Restricted contributions used to acquire capital assets		
– Ministry of Children and Family Development	39,221	28,840
– Provincial Emergency Resources	—	10,000
– Child Care Operating Funding	10,000	7,047
	49,221	45,887
Less: Amounts amortized to revenue	(49,248)	(49,672)
Balance, end of year	221,604	221,631

7. FINANCIAL INSTRUMENTS

The Society has adopted the recommendations of Section 3855 of the CICA Handbook regarding financial instruments. The Society has elected to use the exemption provided by the CICA permitting not-for-profit organizations not to apply the following sections of the CICA Handbook: 3862 and 3863, which would otherwise have applied to the financial statements of the Society for the year ended March 31, 2010. The Society applies the requirements of Section 3861 of the CICA Handbook.

The Society's financial instruments consist of cash, accounts receivable, accounts payable and accruals. It is management's opinion that the Society is not exposed to significant interest, or credit risks arising from these financial instruments.

The Society values its financial instruments at fair value on a held for trading basis with the result that changes in fair value, if any, are taken into income, or expensed, as they occur.

8. INTERNALLY RESTRICTED NET ASSETS

The Board of Directors has restricted a portion of the Society's net assets for the following purposes:

	Balance, beginning of year \$	Designated in the year \$	Reduced in the year \$	Balance, end of year \$
Internal restrictions				
Capital	10,128	103,201	—	113,329
Community Development	20,000	—	—	20,000
Community Development-Leadership Institute	—	2,711	—	2,711
Community Development-Arts & Culture	—	21,277	—	21,277
Human Resources	181,198	(60,000)	—	121,198
Social Enterprise	48,489	—	(6,400)	42,089
Youth	20,039	—	—	20,039
	279,854	67,189	(6,400)	340,643

9. COMMITMENTS

- a) The City of Vancouver has leased the facilities at 5288 Joyce Street to the Society at \$10 per annum.
- b) The First Lutheran Church of Vancouver, B.C. and British Columbia Housing Foundation have leased the Sarah House Child Care facility at 5729 Wales Street to the Society for a term of five years, commencing January 1, 2010, for a total of \$10.
- c) The Society has entered into a lease agreement for office equipment expiring in October 2013. The lease payments are approximately \$3,050 per year.
- d) The Society has leased the Duke Street facility for \$10 per annum until September 1, 2013.
- e) A joint Gymnasium Operating Agreement between the City of Vancouver, the Board of School Trustees of District No. 39 and the Society allows the Collingwood Neighbourhood School to use the east half of the Society's gym during scheduled times. The school pays 1/12 of the proportionate share of all the operating costs for half of the gym.

10. CAPITAL DISCLOSURES

The Society defines its capital as its net assets and deferred grants and gaming revenue. The Society manages its capital in order to ensure sufficient resources are available to continue as a going concern and to achieve its purpose as disclosed in note 1. The Society accomplishes this, in part, by depositing its surplus capital with high quality Canadian financial institutions.

The Society is subject to an externally imposed capital restriction with respect to certain funds received from the Province of British Columbia (the Province) under the provincial gaming revenues grants program. As disclosed in note 4, the Society segregates the subject funds received from the Province by way of a dedicated bank account and only spends the funds on assets or program expenses that are within the guidelines established by the Province. Management and the Board of Directors of the Society regularly monitor the use of the Funds to ensure such compliance with the provincial guidelines.

There has been no change with respect to the overall capital risk management strategy during the year ended March 31, 2010.

SCHEDULE OF GRANTS

March 31, 2010

	2010 \$	2009 \$
City of Vancouver		
Childcare Enhancement and Inner City	43,532	42,280
City Capital Grant - Sarah House	4,945	—
Community Services Grant	92,636	89,140
Gym Operating	238,016	230,448
Infant Toddler	39,600	39,600
Neighbourhood Matching	—	5,000
Office of Cultural Affairs	5,500	5,173
Other City Grants	18,818	—
Summer Spaces	7,500	—
Vancouver Agreement	20,710	18,630
	471,257	430,271
Families Branching Out	50,071	51,787
Heritage Canada	115,400	90,720
HRDC Summer Career Placement	9,005	9,733
Industry Canada	3,855	3,856
New Horizons	8,278	4,047
	186,609	160,143
Province of B.C.		
2010 Legacies	25,953	10,180
BCHMC	90,080	69,505
MAELM - VSB Strong Start	71,946	28,198
MAELM - Welcoming Community	56,846	40,369
MCAWS - Buddy Program	48,027	41,676
MCAWS - Childcare Operating	290,661	332,214
MCAWS - ELSA - ESL Training	251,512	217,715
MCAWS - Multiculturalism	—	19,900
MCAWS - Settlement and Integration Grants	177,925	178,132
MCFD - BC Council for Families	12,280	—
MCFD - Childcare & Family Development	14,593	31,054
MCFD - Early Childhood Planning	—	20,000
MCFD - Healthy Families	92,444	84,624
MCFD - High risk youth	8,724	5,031
MCFD - Special Needs Child Care Funding	90,344	67,351
MCFD - Windows of Opportunity	32,475	30,982
Vancouver Coastal Health Authority	109,322	104,149
	1,373,132	1,281,080
Subtotal	2,030,998	1,871,494

Note: The schedule of grants has been prepared on an accrual basis and is net of amounts not yet earned by the Society. These amounts may not represent grants received in the year.

Capital grants received during the year are shown in Note 6.

Collingwood Neighbourhood House Society

March 31, 2010

	2010	2009
	\$	\$
Balance forward from previous page	2,030,998	1,871,494
Others		
Other	8,838	9,442
United Way Community Services Grant	47,956	47,956
United Way Cultural Connectors	30,511	25,021
United Way Poverty Relief - Food Security	25,120	13,860
United Way Success by Six	19,800	22,000
VanCity Community Foundation	2,717	—
Vancouver Foundation - Living in Community	7,324	—
Vancouver Foundation - Food Security	531	13,068
	142,797	131,347
	2,173,795	2,002,841

Note: The schedule of grants has been prepared on an accrual basis and is net of amounts not yet earned by the Society. These amounts may not represent grants received in the year.

Capital grants received during the year are shown in Note 6.

Programs, Services and Initiatives

CHILDREN (Birth to 12 years)

- Child Care Services
 - * **Infants—3 to 18 months**
 - * **Toddlers—18 to 36 months**
 - * **Early Learning and Care Centres—3 to 5 years**
Collingwood Neighbourhood House Early Learning & Care Centre
Sarah House Early Learning & Care Centre
Duke Street Early Learning & Care Centre
 - * **Preschool—3 to 5 years**
Collingwood Neighbourhood House (Monday to Saturday)
 - * **School Age—5 to 12 years**
Grenfell School Age Child Care Program
Carleton School Age Child Care Program
Graham Bruce School Age Child Care Program
Norquay School Age Child Care Program
 - * **The Parent-Child Mother Goose Program**
- Recreation for Children
 - * Baby's First Dance
 - * Badminton for Children
 - * Ballet and Creative Dance
 - * Basketball Summer Camp
 - * Children's Basketball
 - * Children's Fastbreak Soccer and Basketball
 - * Children's Floor Hockey
 - * Children's Gymnastics Education
 - * Children's Soccer
 - * Children's Soccer Summer Camp
 - * Children's Visual Arts Summer Camp
 - * Chinese Classical Dance
 - * Gymnastics Summer Camp
 - * Jewelry Making Summer Camp
 - * Music, Movement and More
 - * Music Summer Camp
 - * Parents and Toddlers Creative Dance
 - * Parent and Tots Activities (Ages 2-5)
 - * Piano Classes
 - * Visual Arts
 - * Wushu

YOUTH (10-18 years)

- Buddy Leadership Training Program (Ages 13-18)
 - * Windermere High School
- Buddy Program
 - * Windermere High School (Ages 13-16)
 - * Carleton, Grenfell, Graham Bruce, Renfrew and CNH (Ages 9-13)
- Drop In Youth Centre (Ages 10-18)
 - * Floor Hockey
 - * Games Room
 - * Guest Speakers on youth related topics and issues
 - * Homework Club
 - * Open Gym
 - * Special Event/Activity/Nights/Camping/Sleepovers
 - * Youth Basketball
 - * Youth Computer Lab
- Kids Kitchen (Healthy Cooking)

- Nighthoops Basketball League
- Prevention Education
- Summer Leadership Training
- Summer Youth Drop-in Program
- Writer Workshop
- Youth ABE High School Program (Adult Basic Education)
- Youth At Risk Programming
- Youth Information and Assistance
- Youth Leadership/Volunteer Training
- Youth Media

SENIORS (55+)

- Coffee Drop-in
- Chinese Classical Dance
- Gentle Fit Chair Exercise
- Lunch Program
- Seniors' English Classes
- Strength and Stretch
- Tai Chi 24 and 48 Forms
- Wellness Group
- Yoga Drop-in

ADULTS

- Chinese Classical Dance
- Computer Services
- English Language Services for Adults (ELSA)
- ESL Literacy for Women (PIRS)
- Hatha Yoga
- Jazzercise
- Pilates
- Settlement Support in Mandarin, Cantonese, Spanish, Vietnamese and English
- T'ai Chi
- Visual Arts
- Volleyball Drop-in
- Women's and Men's Badminton Club
- Women's and Men's Drop-in Badminton
- Women's and Men's Drop-in Soccer
- Women's and Men's Drop-in Volleyball

FAMILY AND COMMUNITY PROGRAMS

- Amlat'si Family Place
- Collingwood Music Club
- Computer Services
- Counseling Programs
- Family Place
- Families Branching Out Program (CAPC)
 - * All Nations/Multicultural Family Night
 - * Amlat'si Family Place
 - * Chinese New Year
 - * Christmas Season Celebration
 - * Community Initiatives
 - * Easter Dinner
 - * Families Branching Out Annual Conference
 - * FAST Committee (Parent and Staff Team)
 - * Health Information and Support
 - * National Aboriginal Day Celebration

- * Outings (Stanley Park, Aquarium, Science World, Pumpkin Patch, Giants Games, White Caps, Berry Picking, Children's Festival)
- * Parenting Workshops
- * Supervised Gym
- * Thanksgiving and Harvest Dinner
- * Valentine's Day Party
- * Young Parent Mentors
- Multicultural Family Place
- Multilingual Information and Referral Program
- Nobody's Perfect Parent Education and Support Groups
- Presentation/Workshop for Newcomers in Canada
- Saturday Family Place
- Single Moms' Support and Friendship Group
- Strong Start (Collingwood School and Grenfell School)
- Volunteer Opportunities
- Wushu
- Young Fathers Program

COMMUNITY DEVELOPMENT INITIATIVES

Some Projects Currently Happening in Renfrew-Collingwood Include:

- **Aboriginal Development**
 - * Aboriginal Canoe Club
- **Arts and Cultural Development**
 - * Community Celebrations
 - Collingwood Days
 - Harvest Fair
 - Multiculturalism Week
 - * Community Newspaper – Renfrew Collingwood News
 - * Community Website
 - * Inventories of cultural skills, facilities, public art, history and heritage resources
 - * Slocan Park Art and Park Development
 - * Visual artist gatherings, presentations and art shows
- **Community Action for Seniors' Independence (CASI)**
- **Collingwood Leadership Institute**

- **Environment**
 - * Annual Community Clean Ups
- **Local Committees**
 - * Collingwood Days Committee
 - * Homelessness Committee – Morning Star Program, Street Outreach, Breakfast Program
 - * Renfrew Collingwood Area Services Network
 - * Renfrew Collingwood Literacy Now Committee
 - * Renfrew Collingwood Neighbourhood of Learning
 - * Windermere Family of Schools
- **Neighbourhood Small Grants Program**
- **Renfrew Collingwood Food Security Institute**
 - * Community Garden
 - * Community Kitchens
 - * Demonstration Roof Top Garden
 - * Food Celebrations
- **Renfrew Collingwood Living In Community Demonstration Project**
- **Safe Community Initiatives with the Collingwood Community Policing Centre**
 - * Prevention Education
- **Skytrain Community Improvements**
- **Windows of Opportunity Coalition** (focuses on creating early childhood development and youth in transition local and city wide plans and actions)
- **You Count in Renfrew Collingwood**

Programs and Services Statistics 2009-2010

Programs and Services	No. of Participants	Average Number of Participants
Children Services (see note 1)		
CNH Early Learning & Care Centre	45	25
CNH Infant & Toddler Centres	51	24
CNH Preschool	188	100
Carleton School Age Program	41	25
Duke Street Early Learning & Care Centre	61	32
Norquay School Age Program	61	25
Graham Bruce School Age Program	40	30
Grenfell School Age Program	37	30
Sarah House Early Learning & Care Centre	45	25
Total	569	
Family Services (see note 2)		
Amlat'si Family Place	300	10
CNH Income Tax Clinic	670	
Computer Lab	755	4
ELSA – ESL	480	
Families Branching Out		
Aboriginal Day	107	
All Nations/Multicultural Family Night	2,900	70
Annual FBO Conference	120	
Buzzing Bees	325	14
Chinese New Year/Valentine's Day	89	
Christmas Season Celebration	140	
Easter Dinner	95	
FAST Committee	90	9
Halloween	109	
Monday Supervised Gym	480	12
Mother's Day Brunch	39	
Thanksgiving and Harvest Dinner	92	
Trips (Aquarium, Science World, Pumpkin Patch, Stanley Park, etc.)	913	
Family Place (Weekdays)	6,003	
Family Place (Saturday)	416	13
Harvest Fair	1,500	
Multiculturalism Week	1,500	
Multilingual Information and Referral	4,000	
Multilingual Tax Clinic	150	
Nobody's Perfect	101	
Presentation/Workshop for Newcomers in Canada	580	
Single Mom's Support	410	
Seniors' Coffee and Conversation	15	
Seniors' ESL Class	60	

Seniors' Lunch	2,040	60-75
Seniors' Wellness	780	15
Settlement Services Individuals and Family Clients	1,600	
Strong Start (Collingwood and Grenfell Schools)	7,602	
Total	34,461	
Recreation (see note 3)	# of Participants	Average # of Participants
Baby First Dance	15	8/class
Badminton (Co-Ed)**	1,728	15/class
Ballet and Creative Dance*	180	10/class
Basketball Summer Camp (1 week)*	12	12/week
Children's Badminton*	36	10/class
Children's Basketball*	45	12/class
Children's Soccer, Indoor*	45	12/class
Children's Soccer Summer Camp (1 week)*	20	15/class
Children's Visual Arts Summer Camp (2 weeks)*	12	12/week
Chinese Classical Dance for Adults and Seniors*	72	18/class
Chinese Classical Dance for Children*	36	8/class
Fastbreak Basketball*	12	12/session
Floor Hockey	200	10/session
Gymnastics Education*	150	10/session
Gymnastics Summer Camp*	60	15/class
Hatha Yoga**	624	12/class
Jazzercise**	4,800	20/class
Jewelry Making Class for Adults	24	8/class
Music Movement and More**	180	10/class
Music Summer Camp (1 week)*	12	12/week
Parents and Toddler Creative Dance*	24	8/class
Parent and Tots**	1,920	15/class
Piano Class*	360	12/week
Pilates**	336	7/class
Seniors' Gentle Fit**	192	8/class
Seniors' Strength and Stretch**	780	15/class
Seniors' Tai Chi**	1,250	16/class
Seniors' Yoga**	800	16/week
Soccer (Co-ed)**	864	18/class
Soccer (Fastbreak)*	12	12/class
Summer Camp Jewelry Making Class	24	12/class
Visual Arts Club**	360	8/class
Volleyball (Co-Ed)**	1,056	22/class
Writer Workshop*	180	12/class
Wu Shu**	360	10/class
Total	16,781	

* Pre-registration

** Drop in

Collaborative Partners (continued)

Mennonite Central Committee
Metis Family Services Society
Metropolis Vancouver Centre of Excellence
Millennium Ministries
Ministry for Children and Family Development
Ministry of Education
Ministry of Social Housing & Income Assistance
Mount Pleasant Cares
MOSAIC
New Horizons for Seniors
Nighthoops Basketball
Nootka Elementary School
Northeast Mental Health
Norquay Elementary School
PACE Society
Pacific Community Resources Society
Pacific Immigrant Resources Society
Parent Support Circles by Parent Support
Services Society of BC
Parents Together of BC
PEERS Vancouver
People's Law School
Province of BC
Quest Food Exchange
Quest Outreach Society
Red Cross – Respect Ed
Renfrew Collingwood Area Services Team
Renfrew Collingwood Food Security Institute
Renfrew Collingwood Mental Wealth
Renfrew Collingwood Music Club
Renfrew Collingwood Seniors Society
Renfrew Elementary School
Renfrew Lions Club
Renfrew Park Community Association
Renfrew Ravine Committee
Renfrew Seniors Centre
Royal Bank – Kingsway Branches
Rotary Club – Vancouver Quadra
Safeway (Kingsway & Tyne)
Saltspring Seeds
Self-Help Resources Association
Seniors' Foundation of BC
Simon Fraser University
SMART Fund
South Vancouver Neighbourhood House
SPARC
Staples (Grandview Highway)
Starbucks Boundary Plaza
Stillmoon Arts Society
St. Mary's Church
St. Mary's Elementary School
St. Thomas Anglican Church
Storefront Orientation Services
SUCCESS

Success by Six
Telus
The Alan Cashmore Centre
The Centre for Sustainability
The Greater Vancouver Food Bank
The Unloading Zone (Anger Management)
Three Links Care Centre
Thunderbird Community Centre
Translink/SkyTrain
Tree City
United Native Nations
United Way
University of British Columbia
Urban Native Youth
VanCity Foundation
VanCity-Collingwood Branch #13 (Community
Projects)
Vancouver Aboriginal Childhood Support Program
Vancouver Agreement
Vancouver Board of Education
Vancouver Child Care Resource & Referral
Services Steering Committee
Vancouver Coastal Health Authority
Vancouver Community College
Vancouver Community Network
Vancouver Film Studios
Vancouver Food Bank
Vancouver Food Policy Council
Vancouver Foundation
Vancouver Friendship Centre
Vancouver Graffiti Management Program
Vancouver Native Health
Vancouver Parks Board
Vancouver Police Department
Vancouver Public Library
Vancouver Society of Children's Centres
Vancouver Sun Children's Fund
Vancouver Supported Child Development
Vancouver Women's Health Collective
Victoria-Fraserview/Killarney (VFK) Festival
Subcommittee
Volunteer Vancouver
Walmart
Westcoast Child Care Resource Centre
Westcoast Family Resource Centre
Wilson Heights United Church
Windermere Family of Schools
Windermere Secondary School
Windows of Opportunity Coalition
WISH Drop-in Centre Society
Youth Co-Aids Society
Youth Media
YWCA

Programs and Services	No. of Participants	Average Number of Participants
Youth Services		
ABE School	29	29
Carleton Buddy Program	128	4/week
Graham Bruce Buddy Program	480	15/week
Grenfell Buddy Program	320	10/week
Kids Kitchen (Healthy Cooking)	525	15/week
Nighthoops	800	40/week
Renfrew Buddy Program	480	15/week
Special Events (Camping, Sleepovers)	250	
Summer Drop-in Centre	1,400	35/session
Windermere Buddy Program	320	10/week
Youth Basketball (Friday 8:30-10:00)	1,100	25/week
Youth Centre (Drop-in)	3,520	80/week
Youth Media	16	
Total	9,368	
Facility Rentals (see note 4)		
Private Socials, Functions and Celebrations	7,000	
Recreation and Sports	30,840	
Workshops, Seminars/Meetings/Forum/Class/Religious	22,120	
Total	59,960	
Community Development Programs		
Aboriginal Development		
Youth Canoe Club	214	
Collingwood Days	8,000	
Communications		
Collingwood News (Contributors, Advertisers, Committee Members)	247	
Collingwood News Circulation	5,000	
Skills Inventory Listing	70	
Community Clean Ups	3,174	
Cultural Connectors	70	
Fair, Prevention Education		
Participants - 612 Steering Committee - 5 Peer Planners - 5 Peer Educators - 64 Peer Facilitators - 30 Peer Mentors - 6	722	
Food Security Institute		
Leaders - 60 Volunteers - 251 Community Food Gatherings (cooking, skill building/organic growing skills, sessions and food celebrations) - 1,200 Organizational Capacity Building - 55	1,566	
Homeless Committee	10	
Leadership Institute	62	
Mental Wealth Committee	21	
Morning Star Program	3,840	80
RCMAN/Skills Inventory	97	
Total	23,093	

Collaborative Services	No. of Participants	Average Number of Participants
Area Services Network	70	
Community Action for Seniors' Independence (CASI)	7	
ESL Literacy for Women (with Pacific Immigrant Resources Society)	60	
Living in Community (LIC) City-wide	30	
Multiweek	1,300	
Neighbourhood Small Grants Program	165	
Renfrew Collingwood Living in Community Demonstration Project	34	
Windermere Family of Schools	119	
You Count in Renfrew Collingwood Homeless Count	166	
Total	1,951	

Summary of Programs and Services

Children Services	569
Family Services	34,461
Recreation	16,781
Youth Services	9,368
Facility Rentals	59,960
Community Development	23,093
Collaborative Services	1,951
Grand Total of Clients Served	146,183

Notes:

- (1) Most childcare programs operate 5 days a week from 7:30 am to 6:00 pm and children are enrolled for a full year.
- (2) Some Community Services programs are held for limited periods e.g. Multilingual Tax Clinic etc. Other programs continue throughout the year. The same family may register for more than one session.
- (3) Individuals may participate in more than one recreation activity.
- (4) Facility rental numbers are mainly obtained from rental application forms received. Some of these numbers have been adjusted to reflect number of actual attendees.

Collaborative Partners

We would like to express our sincere appreciation to all of our Collaborative Partners for their time and expertise in helping serve Collingwood residents and working with us to improve their quality of life.

2010 Legacies Now
Active Outreach (Red Fox)
AESHA
AMSSA (Affiliation of Multicultural Societies and Service Agencies of BC)
Art in the Park Project/Slocan Park
Association of Neighbourhood Houses
Babylon Buttons Ltd.
BC Arts Council
BC Association of Aboriginal Friendship Centres
BC Coalition of Experiential Persons
BC Council for Families
BC Farmers Market Association
BC Gymnastics Association
BC Housing Foundation
BC Parks and Recreation Association
BC Society for Children & Youth
Boag Foundation
British Columbia Muslim Association
Broadway Youth Resource Centre
Burnaby Volunteer Centre
Canadian Diabetes Association
Capilano College
Carleton Elementary School
CAVE Youth Employment Centre
Cedar Cottage Neighbourhood House
Cedar Cottage Trout Lake Mother's Day Pow Wow Committee
Centre for Ability
Child Care Administrators Network
Children's Festival
Choices Market (Cambie St.)
CHQM-FM
City Farmer
City of Vancouver
Civic Youth Strategy
Coalition of Child Care Advocates of BC
Coast Mental Health
Cobbs Bakery
Collingwood Baptist Church
Collingwood Business Improvement Association
Collingwood Community Policing Office
Collingwood Elementary School
Collingwood Library
Collingwood Neighbourhood School
Collingwood Pioneers
Collingwood-Renfrew Youth Councils
Concert Properties Ltd.
Condomania
Connexus
East Vancouver Nobody's Perfect Consortium
Eco Urbanist
ELSANet
Engle Family Foundation
Environment Youth Alliance
Eton College
Evergreen Community Health Centre
Evergreen Environment Protection Society
First Lutheran Church
Food Runners
Formosa Academy
Family Services of Greater Vancouver
Frog Hollow Neighbourhood House
Families Branching Out Consortium
Girl Guides/Pathfinders
Government of BC
Government of Canada
Graham Bruce Elementary School
Grandview Woodland Community Policing Centre
Greater Vancouver Regional Steering Committee on Homelessness
Grenfell Elementary School
Gym Sense Gymnastics
Hastings North Business Improvement Association
Heritage Canada
HUSTLE
ICBC
Immigrant Services Society
Information Services Vancouver
Inland Refugee Society
Islamic Information Centre
Italian Cultural Centre
J.J. Beans
Joyce Street Area Planning Committee
Jump Start
KAYA
Kids Up Front
Kien Hong Zhi Yao (Friends of Good Health)
Killarney Secondary School
Kiwassa Neighbourhood House
Langara Child Development Centre
Legal Services Society
Leonie Sandercock & UBC
Literacy Now
Little Mountain Neighbourhood House
LOVE (Leave Out Violence Everyone)
Lower Mainland Christmas/Camping Bureau
MAGA (Multicultural Artist Gathering Association)

Staff Recognition

The Board of Directors of the Collingwood Neighbourhood House would like to thank the following staff for their hard work and dedication:

Over 15 Years

Kulwant Kaur
Diana Taykandy
Maria Chow

Over 10 Years

Tammy Le
Valeriano Asaldo
Ram Kaur Dhatt
Maria Alpirez
Anita Chopra
Kammi Chang
Cheryl Hallman-Fung
Karl Chan
Paul Reid
Lucinda Donaldson

Over 5 Years

Hussein Alidina
Andrea Holden
Sharon Gregson
Evelyn Grossmith
Carolyn Moi
Jo-Anne Stephens
Calee Christoffersen
Vanessa Sequeira
Karamjit Bhangu
Rania Hatzioannou
Tanya Davediuk

Mission

To promote the well being of the Collingwood community by providing leadership and working collaboratively with individuals, families, agencies and other groups to develop and support inclusive, innovative, sustainable initiatives and services that respond to the community's social, educational, economic, health, cultural and recreational needs.

Values & Beliefs

1. Cooperation and mutual respect among people;
2. Self-reliance of individuals and the empowerment of people and the Collingwood community as a whole;
3. Social justice and equitable treatment for all individuals;
4. Accountable to the community and responsive to its changing needs;
5. Full participation of all peoples in the social, cultural and economic life of the Collingwood community;
6. Valuing and recognizing the work and accomplishments of staff and volunteers and providing staff and volunteers with ongoing support, feedback and continuous learning opportunities;
7. Resident involvement in problem-solving and decision-making;
8. Integration, collaboration and co-operation among service providers and within the organization and the Collingwood community;
9. Diversity and multicultural nature of the Collingwood community.



Volunteer Recognition Event



Amlat'si/
Families Branching Out



Fountain Mosaic Project



Duke Street
Early Learning and Care Centre



Recreation - Jazzercise



2010 Winter
Olympics and Paralympics Celebrations