

Annual Report

2008-2009



Toddler's Program



Senior's Lunch

Duke Street
Early Learning and
Care Centre



Baby's
First Dance



Amlat'si / Family Branching Out



Chinese Classical Dance

Collingwood Neighbourhood House

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President's and Executive Director's Report

This year has been one of building upon our strengths to expand and ensure the sustainability of our programs and services. We are pleased to report that our efforts have been successful and that Collingwood Neighbourhood House is well positioned to enjoy a bright new year and even brighter future to follow.

Sustainability

We have lost some of our equity from our endowment due to the economic downturn and the Board has been working with Vancouver Foundation to minimize impacts on our operation and sustainability of our equity.

We have focused this year on increasing our organizational efficiencies, improving our funding structure and developing a social enterprise while, at the same time, continuing to explore new sources of income.

Central to this exploration are the development of effective communications and marketing strategies. Our Sustainability Committee has been working all year to improve our newspaper operations and websites and, with other local institutions, to create better access to information throughout the neighbourhood.

In addition, we are working with other neighbourhood houses and non-profit organizations to raise the profile of community-based approaches and the important results they have achieved. Stay tuned for the first annual Amazing Neighbourhood Race and some exciting new partnerships with local businesses.

Recruitment and Retention

We are implementing innovative solutions to recruit and retain staff and volunteers by analyzing staff and volunteer turnover rates. This year we have launched recognition awards, welcoming initiatives and a scholarship for Windermere students who are pursuing a career in community work.

Community Planning and Learning

We have been working with the City Vision, Renfrew Park Community Association and Evergreen Community Health Centre to generate ideas and actions that will improve our neighbourhood. Recurring themes include: Amenities, Awareness of Assets, Connections, Development, Mobility and Safety.

Working with neighbourhood schools, we have created a vision of learning for our neighbourhood and will be working together to expand and coordinate learning opportunities for the diversity of people in our neighbourhood situating them in accessible locations.

A new committee was struck to look at ways to improve neighbourhood mental wealth and it will be implementing initiatives in the upcoming year.

We continue to work with organizations across the city to create safety for all around sex trade issues.

Expansion and Enhancement of Programs, Services and Initiatives

We have expanded outreach in the neighbourhood through new youth and homeless initiatives and with cultural connectors focusing on seniors and families.

Our Food Security Institute has expanded its work with the diversity of cultures in the neighbourhood, with children and with seniors.

New program areas are being developed in partnership with schools which include StrongStart for preschool children and their families and new literacy programs focused on seniors, immigrants and adults.

We have been improving playgrounds, equipment and our facilities (now over 12 years old) which positively affects the quality of our meeting and program spaces. Thanks to the United Way and General Motors, we also have use of a brand new van for the next three years.

A great achievement this year was the approval of Council to save Firehall #15 and build a 3 bay firehall to serve the neighbourhood. This heritage building is a great treasure in our community and we want to thank all those for their tireless efforts in saving this heritage.

Our successes this past year are due to the hard work of committed residents, staff, volunteers and community partners. They have all given generously of their time, energy, skills and heart to make our neighbourhood a better place to live, work and play. We want to extend our sincere appreciation for all your contributions in building a caring and well-served neighbourhood.



Bill McMichael
President



Paula Carr
Executive Director

Board of Directors
2009/2010

Remaining Board Members

(3rd Year of 3 Year Term)

Kenny Diebel

Kenny works in the Renfrew Collingwood community as the Vice President of Construction for the McLean Group. He is responsible for the Development and Construction of projects such as the Vancouver Film Studios and others within the Lower Mainland. Kenny has a degree in Urban Land Economics and holds a current Real Estate License for Blanca Reality one of the McLean Group companies. Kenny has negotiating experience with all levels of government, primarily in the area of Development. Kenny enjoys spending time with his family and has coached community sports and holds a black belt in martial arts. As a Board Member he has enjoyed being part of a team developing a healthy community and encouraging family involvement.



Rania Hatzioannou

Rania moved to Collingwood in 1978 and attended John Norquay Elementary, Killarney Secondary School and Simon Fraser University. She traveled extensively in the 1990's and returned to Collingwood in 1999. Her volunteer contributions span several years of working with youth and toward justice issues. She gives of her time when and where needed. In 2006, Rania received the "Good Neighbour Award." Rania is active in our community through her participation in various projects to help bring neighbours of all ages and backgrounds together, including through festivals. She is a graduate of the first Collingwood Leadership Institute. Her interests include empowering local skills, building community, and sharing Collingwood-Renfrew stories. Rania works, lives, gardens, and plays in Collingwood.



Patricio Ibarra

Patricio Ibarra moved to Collingwood with his wife in 1998 and since then has participated in programs and services out of Collingwood Neighbourhood House. Presently he has child in the childcare program and enjoys the activities that take place at Collingwood Neighbourhood House. Patricio has extensive experience participating in Boards of non-profit societies and has volunteered time with several community organizations. Patricio is a policy analyst with the provincial government and has 16 years of experience in the provision social and immigrant services, strategic planning, program design and evaluation and community development. Patricio is looking forward to giving back to the neighbourhood with hard and efficient volunteer work to improve the quality of life for Collingwood residents.



Sara Zhou

Sara Zhou was born in China and moved to Canada in 1997. She has lived and worked in Collingwood since 2003/2004. Sara has a degree in Economics and Business Administration from the University of Hawaii. She is currently the Investment Specialist for VanCity Kingsway & Joyce Branch. Sara enjoys parenting, the outdoors, hiking, gardening, exercising and traveling. She would like to see more exercise opportunities in the community and better upkeep of houses and public space in the neighbourhood.



(2nd Year of 3 Year Term)

Winy Wong

Winy was born and raised in Renfrew Collingwood. She attended Nootka Elementary School, Windermere Secondary School and received a degree in Business Administration from SFU. She is the Manager of Information Systems for IWA - Forest Industry Pension Plan where she has worked for the past 13 years. Winy has a preschooler in our childcare program. She has an interest in promoting education and learning for all ages.



Waldo Briño

Waldo has resided in Collingwood with his wife and their child for the last 8 years. They participated in English language and arts programs which assisted greatly in getting to know people in the community. Originally from Chile, Waldo brings professional and voluntary experiences in areas of strategic planning, research, project management, fund development, negotiation, public and media relations. He has owned and directed communications companies, acted as an international manager of a Chilean entertainment group and is currently contributing with Milenio, Spanish newspaper of Vancouver. He is looking forward to working creatively with diverse groups to improve the quality of life for Collingwood residents.



Oscar Allueva

Oscar has lived in Collingwood since 1995. Oscar is a lawyer practicing labour and employment law for the law firm of Farris, Vaughn, Wills and Murphy LLP in Vancouver. Oscar is a former Social Worker and a former Staff Director and Co-ED of Collingwood Neighbourhood House, having worked at Collingwood Neighbourhood House for 11 years before becoming a lawyer. Oscar has been involved in volunteer work for many years. He also enjoys woodworking, sports, and has an interest in old houses.



Joshua Hergesheimer

Joshua holds a Bachelors degree in Philosophy from UBC, a Masters degree in Human Rights from the University of Sussex, and a Master of Science in Nationalism and Ethnicity from the London School of Economics and Political Science. Though he has had many jobs – ranging from ESL teaching to tour guiding, writing to sheep farming – he would describe himself as a freelance journalist and photographer. He is interested in exploring how Collingwood's ethnic, religious and cultural diversity can be channeled towards creating sustainable, vibrant and welcoming public spaces in the midst of Vancouver's rush to urbanize and develop.



Youth Category (2 year term) (2nd Year of 2 Year term)

Rico Wen

Rico Wen is a Grade 10 student at Windermere Secondary School. He has been a consistent honour roll student and has received many certificates of recognition and distinction for academic achievements, social responsibility and participation in different contests. Rico is a member of the Windermere Junior Badminton Team that won the 2008 Vancouver City Championships. He wants to be part of the Collingwood Neighbourhood House's Board of Directors to comprehend how the structure of a community works and gain a great work experience.



Board Nominees

(1st Year of 3 Year Term)

Julie Linkletter

Julie has two daughters who attend Collingwood Neighbourhood House's childcare program. She has a Bachelor of Arts in Psychology from UBC and a Certificate in Fundraising Management from BCIT. She works at UBC as a Fundraising Researcher. Julie has worked as a Fundraiser at the Developmental Disabilities Foundation and has worked at Vancouver Rape Relief and Women's Shelter, Maimonides School, the Pacific National Exhibition and Spectrum Society for Community Living. Julie enjoys spending time with her family, gardening and volunteering in her community as a Board member of Collingwood Neighbourhood House. She is proud to reside in this community, where she and her family have lived since 2004.



Karthy Sivalingam

Karthy started her association with Collingwood Neighbourhood House in 1999 as a new immigrant to Canada. She has been a volunteer and staff for our Seniors Lunch program and is a local business owner of "Simply Curries." Karthy has a Masters in Sociology and is currently a Probation Officer with the Ministry of Public Safety and Solicitor General. Her interest is to help improve the neighbourhood and she would like to see more sports activities for youth, resources for seniors and the disabled, support for new immigrants to contribute to Canadian Society and actions that will address sex trade issues.



Easter Tocol

Easter Tocol has lived in Collingwood for over 12 years with her family. She first became involved with the Collingwood Neighbourhood House as a taekwondo instructor, where she taught children from ages 3 to 17 years for almost 8 years. Easter has been working with youth at risk in the community since 2000 in group homes, residential drug and alcohol programs and nearby elementary schools. Easter has also been the constituency assistant for the MLA of Vancouver-Kingsway from 2005 to 2009. Through her work she has been involved in various community issues from Skytrain and community safety, youth at risk initiatives and has been volunteering her time at numerous community events. She is also a volunteer organizer in the Pista Ng Bayan cultural festival, a celebration of Philippine Independence Day, where every year over 1500-2000 Filipinos come out to Slocan Park to enjoy Filipino cultural heritage. Ester is a medical social worker graduated with a Masters in Social Work at the University of British Columbia. She recently completed research working with the Affiliation of Multicultural Service Agencies and Associations on services for immigrants and refugees.



Yee Ching Hoo

Migrated to Canada in 1991 from Hong Kong. Mr. Hoo has been volunteering at Collingwood Neighbourhood House since 1993. His volunteer contribution includes kitchen duties, setting up coffee break times for programs, cooking for the senior lunch, creating posters in English and Chinese, assisting with decorations at festive times, working one-on-one with children who speak Cantonese. He is a member of the Seniors Advisory Committee at Collingwood Neighbourhood House. He was nominated for the International Year of the Volunteer Medal in 2001. Mr. Hoo Received the 2005 Good Neighbour Award by the Association of Neighbourhood Houses. Mr. Hoo would like to continue to volunteer and serve the community.



Appointment

Bill McMichael (Past President)

Bill's family has lived continuously in the Lower Mainland for 156 years, the last 27 of them in Renfrew/Collingwood. He is senior lecturer and program coordinator of the UBC- Ritsumeikan Academic Exchange Program in UBC's Faculty of Education, where he teaches courses in research methodology and sociolinguistics. His doctoral dissertation, "Participatory Inclusion in the Refugee Resettlement Process- a Canadian Perspective" was recently published and is available at a ridiculously high price from Amazon.com. The rest of the time he volunteers all over the place, but mostly at Collingwood Neighbourhood House. In fact, he even got an award for volunteering from the province this year. After nine years on the Collingwood Neighbourhood House's Board, half of them as the chair, he is required by our constitution to give someone else a turn. He would rather not, but nevertheless, he is looking forward to even more volunteering at Collingwood Neighbourhood House and to his new role on the Board as Past President.



Retiring Board Members

On behalf of the Collingwood Neighbourhood House and Renfrew-Collingwood Community we would like to thank the following Board members for their hard work, dedication, visions and actions that have helped improve the quality of life for Collingwood residents.



Cecilia Tagle



Vicki Jang



Sarah Leung

Minutes of the Annual General Meeting
Held on June 25, 2008 at 6:30 p.m.

Location: Collingwood Neighbourhood House
5288 Joyce Street, Vancouver, B.C.

Present: Cacilda Dos Reis, Enid Palmer, Nancy Sweedler, Cindy Bushby, Mona James, Paula Carr, Cindy Ngan, Bless Manalo, Marcela Mancilla-Fuller, Nelly Yep, Margret Wu, Loy Yip, Ella Ewen, Verona Hiebert, Verna Rennie, Tuedon Ariri, January Wolodarsky, Eliza Ngan, Albert Battistoni, Raagni Sharma, Andrea Holden, Walda Bustamante, Heidi Sinclair, Ram Dhatt, Anita Chopra, Lucy Lu, Soudabeh Babaie, Cherry Bernardino, Siu Ngan Lau, Pat Wong, Pei Jian Lu, Evelyn Grossmith, Sandra Bell, Julie Linkletter, Vanessa Sequeira, Marjorie Scarfe, Helen Darlow, Helen Kuniss, Judy Wong, Joshua Hergesheimer, Agnes Chan, Francis Wong, Milagros Cruz, Louie Joseph, Jo-Anne Stephens, Cheng Chang Fing, Bill McMichael, Teresa Guzman, Maryam Jalili-Rasti, Yoko Tomita, Calvin Tompkins, Ros Breckner, Lee Mckaogen, Carol Bond, Sharon Gregson, Sylvia Fayna, Claire Tam, Teresa Dalby, Allan Estacio, Nazriet A. Medhanie, Kenny Diebel, Waldo Briño, Nohemi Fuchs, Ron Wyant, Fred Yang, Vivian Li, Teresita Nidua, Winny Wong, Oscar Allueva, Patricio Ibarra, Jyotsna Patel, Divya Patel, Sonia Gautam, Harish Gautam, Sita Devi, Jackie Bridge, Karthy Sivalingam, Sarah Leung, Lawrence Lowe, Foon Chang, Aurelia Schmor, Michael McLenaghan, Thomas Lockhart, Sonia Cerpa, Rosa Mok, Maria Nombrado, Karen Caguioa, Teresa Ha, Jenny Eng-Chan, Derrick Chang, Kulwant Kaur, Ana Kazulin, Alison Merton, Mark Forrest, Satinder Singh, Carmen Correal, Emily Gregson, Beatriz Alvarez, Amelia Lau, Susan Desouza, Maria Chow, Zeena Chopra and Qasim Ahmadi.

Bill McMichael called the meeting to order at 6:45 p.m. He welcomed everyone to the 2008 Annual General Meeting (AGM) of Collingwood Neighbourhood House. Bill invited Louie Joseph, a volunteer and participant of Families Branching Out Program, to make a special thanks to the Coast Salish Nation. He, then introduced himself as the President, Cindy Ngan as the recording secretary for this AGM and Calvin Tompkins from Tompkins, Wozny and Miller to present the Auditor's report.

1. Approval of the Agenda

Motion: To accept the agenda as presented. Moved by Karthy Sivalingam, seconded by Julie Linkletter. Carried.

2. Acceptance of 2007 AGM Minutes

Motion: To accept the minutes of the 2007 AGM as presented. Moved by Patricio Ibarra, seconded by Julie Linkletter. Carried.

3. President's and Executive Director's Report

Paula Carr, the Executive Director, gave an overview of this report. She appreciated all the hard work of the staff in preparing the Annual General Meeting and Report. It's a time to reflect on all the wonderful programs and services accomplished by the Board, staff, volunteers and community partners.

Last year, the Board and staff worked very hard to balance our budget by reducing staff hours and looking at creative ways to generate income. Fortunately, we were very successful in

negotiating the provincial funding for the Settlement Services, Youth Buddy and Homelessness programs. We are now projecting a small surplus for 2008/2009 fiscal year.

It also marked a milestone of a new Collective Agreement which will be in place until 2011. We are so proud to build a thoughtful, respectful and honest relationship between the management and union.

A planning council has been started to support the early childhood development programs and services in our neighbourhood. We are also working with partners and residents to improve neighbourhood literacy. We have joined other neighbourhood houses in piloting a welcoming neighbourhood initiative which will increase intercultural skills and leadership.

We have restructured and redesigned our departments. We have appointed Kulwant Kaur as Co-Executive Director and January Wolodarsky as Director of Community Development while Paula Carr, our Executive Director, has been seconded to an initiative to build better relations between the provincial government and non profit sector. Sharon Gregson now oversees both Child Care and Family Support Services. Michael McLenaghan continues to provide leadership in Community Services area.

Youth Media Club has been documenting our work in every event and the Renfrew Collingwood News has been capturing the stories of our neighbourhood. The film "Where Strangers Become Neighbours" has been shown across Canada, as well as in Melbourne, Liverpool and Italy.

Paula expressed her sincere appreciation for the hard work of all the Board, staff, volunteers, program participants and community partners to make the above initiatives so successful.

Motion: To accept the President's and Executive Director's report as presented. Moved by Kenny Diebel, seconded by Sandra Bell. Carried.

4. **Auditor's Report**

Bill McMichael introduced Calvin Tompkins, our auditor from Tompkins, Wozny, Miller and Company. Calvin gave an overview of the financial report. He reviewed the Statement of Operations where our revenue was 3.8 million, expenses 3.896 million and a deficit of \$95,891. Bill thanked Calvin for presenting the audited financial report.

Motion: To accept the audited financial statements as presented by Calvin Tompkins from Tompkins, Wozny, Miller and Company. Moved by Teresa Dalby, seconded by Waldo Briño. Carried.

5. **Appointment of Auditor**

Bill introduced Kenny Diebel as our Vice President. Kenny highlighted that we have a very good working relationship with Tompkins, Wozny, Miller and Company and would like to appoint them as our auditor for next year.

Motion: To appoint Tompkins, Wozny, Miller and Company as our auditor for next year. Moved by Patricio Ibarra, seconded by Teresa Dalby. Carried.

6. **Thanks to Departing Board Members**

Waldo Briño thanked Rob Burkart for all his significant work in helping build this organization. Rob was one of our past presidents and later joined as a Board member. Waldo also thanked Allison Meade for her phenomenal contribution. Waldo described both Susanna Quail and Tian Ci Wang as youth representatives on the Board who contributed tremendously in the community. Waldo asked everybody to give the departing Board members a round of applause.

7. Nomination and Election of New Board Members

Julie Linkletter, the Vice President, introduced the remaining Board members and Board nominees. Julie mentioned that the Nomination Committee received a few nominations in advance and introduced the Board nominees.

Remaining Board Members

Bill McMichael
Vicki Jang
Julie Linkletter
Kenny Diebel
Rania Hatzioannou
Patricio Ibarra
Sara Zhou
Sarah Leung

Board Nominees

Winnie Wong
Waldo Briño
Oscar Allueva
Joshua Hergesheimer
Cecilia Tagle
Karthi Sivalingam

Julie opened the nomination from the floor three times. Since there were no nominations from the floor, she declared the nominations closed and declared that the above nominees would be accepted by acclamation.

Motion: To elect the nominees as presented. Moved by Kenny Diebel, seconded by Teresa Dalby. Carried.

8. Staff Recognition

Kulwant Kaur thanked the staff on behalf of Collingwood Neighbourhood House for all their hard work, dedication and commitment to Collingwood Neighbourhood House. She mentioned that this was our third year staff were recognized and we wanted to continue showing our appreciation for their amazing contributions.

Karthi Sivalingam, on behalf of the Board, expressed their sincere appreciation of the staff and thanked them for all their hard work. Sharon Gregson thanked the staff for their loyalty, care and commitment.

The following staff with over 5, 10 and 15 years of service were called by Kulwant and Sharon and were presented with a gift by Karthi Sivalingam: Agnes Chan, Annette Clark, Sanjeev Karwal, Sonia Gautam, Nelly Yep, Maria Nombrado, Blesilda Manalo, Renuka Bhardwaj, Walda Bustamante, Thomas Wong, Carla Mountali, Aurelia Schmor, Herminia Vacca and Marianne Esplin Gemma.

9. Any Other Business

There being no other business.

Bill McMichael informed all the members about the wonderful program displays outside the multipurpose rooms and requested all present to view these displays.

Motion: To adjourn the meeting. Moved by Sandra Bell, seconded by Teresa Dalby. Carried.

Meeting adjourned at 7:20 p.m.

AUDITOR'S REPORT

To the Members of
Collingwood Neighbourhood House Society

We have audited the statement of financial position of the **Collingwood Neighbourhood House Society** as at March 31, 2009 and 2008 and the statements of changes in net assets, operations and cash flows for the years then ended. These financial statements are the responsibility of the Society's management. Our responsibility is to express an opinion on these financial statements based on our audit.

Except as explained in the following paragraph, we conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance as to whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In common with many not-for-profit organizations, the Society derives revenue from donations and fundraising activities, the completeness of which is not susceptible to satisfactory audit verification. Accordingly, our verification of these revenues was limited to the amounts recorded in the records of the Society and we were unable to determine whether any related adjustments might be necessary to donations or fundraising revenues, excess of revenue, assets and net assets.

In our opinion, except for the effect of adjustments, if any, which we might have determined to be necessary had we been able to satisfy ourselves concerning the completeness of revenue referred to in the preceding paragraph, these financial statements present fairly, in all material respects, the financial position of the Society as at March 31, 2009 and 2008 and the results of its operations and its cash flows for the years then ended in accordance with Canadian generally accepted accounting principles. As required by the British Columbia Society Act, we report that, in our opinion, these principles have been applied on a basis consistent with that of the preceding year.

Josephine Woyng. Miller r/c.

Vancouver, Canada
May 20, 2009

Chartered Accountants

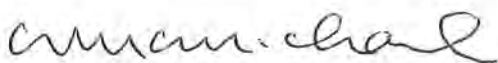
STATEMENT OF FINANCIAL POSITION

As at March 31

	2009	2008
	\$	\$
ASSETS		
Current		
Cash - operating	970,525	781,261
- gaming	125,496	116,273
Accounts receivable	277,986	231,739
Prepaid expenses and deposits	17,601	13,102
Total current assets	1,391,607	1,142,374
Capital assets <i>[note 3]</i>	313,747	310,970
	1,705,355	1,453,343
LIABILITIES AND NET ASSETS		
Current liabilities		
Accounts payable and accruals	339,265	305,656
Child care deposits	56,008	58,259
Deferred grants	393,606	226,879
Deferred gaming revenue <i>[note 4]</i>	125,496	116,273
Total current liabilities	914,376	707,067
Deferred contributions related to capital assets <i>[note 6]</i>	221,631	225,416
Total liabilities and deferred contributions	1,136,006	932,483
Net assets		
Internally restricted		
Invested in capital assets	92,116	85,554
Other <i>[note 8]</i>	279,854	231,365
Unrestricted net assets	197,378	203,941
Total net assets	569,349	520,860
	1,705,355	1,453,343

Commitments and contingencies *[note 9]**See accompanying notes*

As approved by:



President



Treasurer

STATEMENT OF OPERATIONS

Year ended March 31

	2009	2008
	\$	\$
REVENUE		
Program fees	1,805,698	1,601,503
Grants <i>[schedule]</i>	2,002,841	1,676,966
Gaming <i>[note 4]</i>	99,579	109,071
Facilities rental	104,224	100,924
Donations and fundraising	45,960	51,221
Interest	23,738	39,769
Endowment income <i>[note 5]</i>	74,308	119,821
Amortization of deferred contributions related to capital assets <i>[note 6]</i>	49,672	37,657
Consulting	22,455	15,313
Other	68,825	47,949
	4,297,301	3,800,193
EXPENSES		
Salaries and benefits	3,192,741	2,886,974
Contracted services	332,098	301,354
Program expenses, publicity and translation	253,372	264,399
Rent, telephone and utilities	117,068	97,926
Office expenses and supplies	78,050	81,033
Honoraria and volunteer support	72,232	68,312
Repairs and maintenance	28,919	27,299
Amortization of capital assets	69,413	56,930
Insurance	26,286	24,872
Training	36,699	18,370
Travel	24,412	24,934
Bad debts	220	25,700
Automobile	9,467	8,323
Membership dues	5,666	8,532
Bank charges and other	2,168	1,127
	4,248,812	3,896,084
Excess of revenue (expenses) for the year	48,489	(95,891)

See accompanying notes

NOTES TO FINANCIAL STATEMENTS

March 31, 2009

1. OPERATIONS

Collingwood Neighbourhood House Society (the "Society") was incorporated under the Society Act of British Columbia in November 1985, is a registered charitable organization and is exempt from corporate income taxes. Its objective is to provide social services, through educational, social, cultural and recreational programs, which will improve the quality of life for everyone in the neighbourhood and promote a spirit of co-operation and understanding among everyone in the community.

2. SIGNIFICANT ACCOUNTING POLICIES

The following is a summary of significant accounting policies of the Society:

Use of Estimates

The preparation of financial statements in conformity with Canadian generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reported period. Actual results could differ from these estimates.

Revenue Recognition

The Society follows the deferral method of accounting for contributions. Restricted contributions are recognized as revenue in the year in which the related expenditures are incurred. Unrestricted contributions are recognized as revenue when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

Grant, program and gaming revenues are recorded as the related programs are delivered and collection is reasonably assured.

Capital Assets

Capital assets are recorded at cost, less accumulated amortization. Amortization is provided using the declining balance basis at 20% per annum. One-half year's amortization is recorded in the year of acquisition.

Deferred Contributions Related to Capital Assets

Deferred contributions related to capital assets represent contributions with which capital assets were acquired. The contributions are transferred to revenue in an amount equal to the amortization of the related capital assets.

2. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

Donated Services

Volunteers contribute their time to assist the Society in carrying out its activities. Due to the difficulty in determining the fair value of such services, the value of the donated services is not recognized in these financial statements. In 2009 approximately 30,828 hours [2008 - 32,586 hours] were volunteered on behalf of the Society. These hours are unaudited.

Capital Disclosures

The Society has adopted The Canadian Institute of Chartered Accountants (CICA) Section 1535, Capital Disclosures which requires the reporting of amounts that the Society considers as capital, how it manages its capital, and internal restrictions, if any, related to its capital.

Future Accounting Changes

a) Financial Instruments

On April 1, 2009, the Society will adopt CICA Handbook Section 3862, Financial Instruments - Disclosures, which requires disclosing information related to the significance of financial instruments to the Society's financial position and performance, the nature and extent of risks arising from financial instruments to which the Society is exposed during the reporting period and as at the balance sheet date, and how the Society is managing those risks.

The Society is currently assessing the impact this standard will have on its financial statements.

b) International Financial Reporting Standards and Private Enterprise GAAP

Effective for year ends beginning on or after January 01, 2011, all Canadian publicly accountable enterprises will be adopting International Financial Reporting Standards (IFRS). These standards are optional for non publicly accountable enterprises including the Society.

The Canadian Institute of Chartered Accountants has issued an exposure draft dealing with Generally Acceptable Accounting Principles for Private Enterprises (PE GAAP). These accounting principles will also be effective for year ends beginning on or after January 1, 2011. As proposed, PE GAAP is similar to existing Canadian generally accepted accounting principles, but contains fewer disclosure requirements. Based on a review of the PE GAAP Exposure Draft, the Society expects to adopt PE GAAP rather than IFRS effective with its March 31, 2012 fiscal year, and will ensure that its 2011 figures, prepared using existing Canadian GAAP, can be easily converted, if necessary, to provide consistent comparative information when PE GAAP is adopted in 2011.

3. CAPITAL ASSETS

	Cost \$	Accumulated Amortization \$	Net Book Value \$
2009			
Furniture and equipment	807,827	599,728	208,099
Computer equipment	81,987	66,243	15,744
Playground	140,987	56,651	84,336
Vans	53,334	47,765	5,568
	1,084,135	770,387	313,747
2008			
Furniture and equipment	752,272	554,648	197,624
Computer equipment	81,987	62,307	19,680
Playground	124,351	37,646	86,705
Vans	53,334	46,373	6,961
	1,011,944	700,974	310,970

4. GAMING

Net proceeds from direct access/gaming funds and gaming events sponsored by the Society are as follows:

	2009 \$	2008 \$
Deferred from previous year	116,273	104,742
Received during the year	106,606	107,274
Interest and other	2,197	13,329
Transferred to income	(99,579)	(109,071)
Deferred, end of year	125,496	116,273

\$100,000 of gaming revenue received in the year (included in the \$106,606) is for the next fiscal year and makes up part of the \$125,496 deferred balance.

5. ENDOWMENT FUNDS

The Collingwood Neighbourhood House Society Endowment Fund and the Collingwood Amenities Endowment Fund, both administered by the Vancouver Foundation, were established in December 1993 and September 1994, respectively, to assist in funding the operations of the Collingwood Neighbourhood House. These funds are held in irrevocable trusts managed by the Vancouver Foundation and are not reported in the financial statements. Income from the endowment funds is taken into revenue of the Society on an annual basis. The funds have approximate market values of \$8,981 [2008 - \$11,216] and \$1,751,522 [2008 - \$2,187,311] respectively.

6. DEFERRED CONTRIBUTIONS RELATED TO CAPITAL ASSETS

	2009	2008
	\$	\$
Balance, beginning of year	225,416	113,501
Add: Restricted contributions used to acquire capital assets		
– Ministry of Children and Family Development	28,840	17,941
– Provincial Emergency Resources	10,000	13,339
– Child Care Operating Funding	7,047	60,170
– City of Vancouver	—	10,000
– Vancouver Foundation	—	8,341
– Van City Credit Union	—	34,781
– CKNW	—	5,000
	45,887	149,572
Less: Amounts amortized to revenue	(49,672)	(37,657)
Balance, end of year	221,631	225,416

7. FINANCIAL INSTRUMENTS

The Society's financial instruments consist of cash, accounts receivable, accounts payable and accruals. It is management's opinion that the Society is not exposed to significant interest, or credit risks arising from these financial instruments.

The Society values its financial instruments at fair value on a held for trading basis with the result that changes in fair value, if any, are taken into income, or expensed, as they occur.

8. INTERNALLY RESTRICTED NET ASSETS

The Board of Directors has restricted a portion of the Society's net assets for the following purposes:

	Balance, beginning of year	Designated in the year	Reduced in the year	Balance, end of year
	\$	\$	\$	\$
Internal restrictions				
Capital	10,128	—	—	10,128
Community Development	20,000	—	—	20,000
Youth	20,039	—	—	20,039
Human Resources	181,198	—	—	181,198
Social Enterprise	—	48,489	—	48,489
	231,365	48,489	—	279,854

9. COMMITMENTS AND CONTINGENCIES

- a) The City of Vancouver has leased the facilities at 5288 Joyce Street to the Society at \$10 per annum.
- b) The First Lutheran Church of Vancouver, B.C. and British Columbia Housing Foundation have leased the Sarah House Child Care facility at 5729 Wales Street to the Society for a term of five years, commencing January 1, 2005, for a total of \$10.
- c) The Society has entered into a lease agreement for office equipment expiring in October 2013. The lease payments are approximately \$3,050 per year.
- d) The Society have leased the Duke Street facility for \$10 per annum until September 1, 2013.

10. CAPITAL DISCLOSURES

The Society 's capital is represented by its unrestricted and internally restricted net assets, and its deferred grants and gaming revenue, as shown on the statement of financial position. The Society manages its capital by establishing and monitoring an annual revenue and expenditure budget with the goal of ensuring the long-term financial stability of the Society.

The Society's operating and gaming cash is placed with high quality financial institutions with the goal of reducing the Society's exposure to market and interest rate risk. There are no external restrictions on the Society's capital.

SCHEDULE OF GRANTS

March 31, 2009

	2009	2008
	\$	\$
City of Vancouver		
Childcare Enhancement and Inner City	42,280	40,786
Community Services Grant	89,140	85,680
Gym Operating	230,448	227,084
Infant Toddler	39,600	39,600
Innovations	—	5,506
Office of Cultural Affairs	5,173	6,715
Vancouver Agreement	18,630	—
Neighbourhood Matching	5,000	—
	430,271	405,371
Federal Government		
Families Branching Out	51,787	51,356
Heritage Canada	90,720	119,682
Industry Canada	9,733	3,000
New Horizons	3,856	548
Young Canada Works	4,047	10,518
	160,143	185,104
Province of B.C.		
MCAWS/MAELM - Buddy Program	41,676	36,542
MCAWS/MAELM - ELSA - ESL Training	217,715	127,929
MCAWS/MAELM - Multiculturalism	19,900	—
MCAWS/MAELM - Settlement and Integration Grants	178,132	56,051
MCFD - Childcare Operating	332,214	318,313
MCFD - Childcare & Family Development	31,054	4,806
MCFD - Early Childhood Planning	20,000	—
MCFD - Healthy Families	84,624	81,627
MCFD - Special Needs Child Care Funding	25,416	43,570
MCFD - Vancouver Supported Childcare	41,935	89,759
Vancouver Coastal Health Authority	104,149	95,756
High risk youth	5,031	10,086
Windows of Opportunity	30,982	22,571
Welcoming Community	40,369	—
VSB Strong Start	28,198	—
BCHMC	69,505	—
2010 Legacies	10,180	1,000
	1,281,080	888,010
Subtotal	1,871,494	1,478,485

Note: The schedule of grants has been prepared on an accrual basis and is net of amounts not yet earned by the Society. These amounts may not represent grants received in the year.

Capital grants received during the year are shown in Note 6.

SCHEDULE OF GRANTS

March 31, 2009

	2009	2008
	\$	\$
Balance forward from previous page	1,871,494	1,478,485
Others		
United Way Poverty Relief	13,860	30,715
United Way Community Services Grant	47,956	47,956
United Way Success by Six	22,000	22,932
United Way Cultural Connectors	25,021	19,357
Vancouver Foundation - Food Security	13,068	658
Vancouver Foundation - Neighbourhood grants	—	58,115
Vancouver Foundation - Youth Media Project	—	2,814
Other	9,442	15,934
	131,347	198,481
	2,002,841	1,676,966

Note: The schedule of grants has been prepared on an accrual basis and is net of amounts not yet earned by the Society. These amounts may not represent grants received in the year.

Capital grants received during the year are shown in Note 6.

Programs, Services and Initiatives

CHILDREN (Birth to 12 years)

- Child Care Services
 - * **Infants—3 to 18 months**
 - * **Toddlers—18 to 36 months**
 - * **Early Learning and Care Centres—3 to 5 years**
 - Collingwood Neighbourhood House
 - Sarah House Child Care Centre
 - Duke Street Childcare Centre
 - * **Preschool—3 to 5 years**
 - Collingwood Neighbourhood House
 - * **Kindercare**
 - Collingwood Neighbourhood House
 - * **School Age—5 to 12 years**
 - Grenfell School Age Child Care Centre
 - Carleton School Age Child Care Centre
 - Graham Bruce School Age Child Care Centre
 - Norquay School Age Child Care Centre
 - * **The Parent-Child Mother Goose Program**
- Recreation for Children
 - * Arts & Crafts Club (Ages 6-10)
 - * Baby's First Dance
 - * Badminton for Children
 - * Ballet and Creative Dance
 - * Basketball Summer Camp
 - * Children's Basketball
 - * Children's Fastbreak Soccer and Basketball
 - * Children's Floor Hockey
 - * Children's Gymnastics Education
 - * Children's Soccer Summer Camp
 - * Children's Soccer
 - * Children's Visual Arts Summer Camp
 - * Drama Summer Camp
 - * Girls Basketball
 - * Gymnastics Summer Camp
 - * Music Exploration (Ages 6-10)
 - * Music, Movement and More
 - * Music Summer Camp
 - * Music Therapy
 - * Parents and Toddlers Creative Dance
 - * Piano Classes
 - * Spanish Music
 - * Parent and Tots Activities (Ages 2-5)
 - * Visual Arts
 - * Wushu

YOUTH (10-18 years)

- Buddy Leadership Training Program (Ages 13-18)
 - * Windermere High School
- Buddy Program
 - * Windermere High School (Ages 13-16)
 - * Carleton, Grenfell, Graham Bruce, Renfrew and CNH (Ages 9-13)
- (CRAVE) Collingwood Renfrew Anti-Violence Education Team (Anti-bullying Program)
- Drop In Youth Centre (Ages 10-18)
 - * Floor Hockey
 - * Games Room
 - * Guest Speakers on youth related topics and issues

- * Homework Club
- * Open Gym
- * Youth Basketball
- * Youth Computer Lab
- * Special Event/Activity/Nights/Camping/Sleepovers
- Drop In Youth Basketball
- Prevention Education
- Kids Kitchen (Healthy Cooking)
- Summer Leadership Training
- Summer Youth Drop-in Program
- When I Grow Up I Want to be a Writer
- Youth Leadership/Volunteer Training
- Youth At Risk Programming
- Youth ABE High School Program (Adult Basic Education)
- Youth Information and Assistance

SENIORS (55+)

- Coffee Drop-in
- Chinese Classical Dance
- Gentle Fit Chair Exercise
- Intergenerational Project "Neighbours for Peace" with Collingwood Neighbourhood School
- Lunch Program
- Strength and Stretch
- Tai Chi 24 and 48 Forms
- Wellness Group
- Yoga Drop-in

ADULTS

- Computer Services
- English Language Services for Adults (ELSA)
- ESL Literacy for Women (PIRS)
- Hatha Yoga
- Jazzercise
- Low Cost Adult English Classes
- Low Impact Aerobics (Beginners)
- Pilates
- Settlement Support in Mandarin, Cantonese, Spanish, Vietnamese and English
- Step and Strength Aerobics
- T'ai Chi
- Visual Arts
- Volleyball Drop-in
- Women's and Men's Badminton Club
- Women's and Men's Drop-in Soccer
- Women's and Men's Drop-in Volleyball
- Women's and Men's Drop-in Badminton

FAMILY AND COMMUNITY PROGRAMS

- Collingwood Music Club
- Computer Services
- Counseling Programs
- Emergency Social Services
- Family Place
- Families Branching Out Program (CAPC)
 - * All Nations/Multicultural Family Night
 - * Chinese New Year
 - * Christmas Season Celebration
 - * Community Initiatives
 - * Easter Dinner
 - * Families Branching Out Annual Conference

- * FAST Committee (Parent and Staff Team)
- * Health Information and Support
- * National Aboriginal Day Celebration
- * Outings (Stanley Park, Aquarium, Science World, Pumpkin Patch, Giants Games, White Caps, Berry Picking, Children's Festival)
- * Parenting Workshops
- * Supervised Gym
- * Thanksgiving and Harvest Dinner
- * Young Parent Mentors
- * Valentine's Day Party
- Single Mom's Support and Friendship Group
- Strong Start
- Martial Arts
- Multicultural Family Place
- Multilingual Information and Referral Program
- Nobody's Perfect Parent Education and Support Groups
- Presentation/Workshop for Newcomers in Canada
- Saturday Family Place
- Volunteer Opportunities

COMMUNITY DEVELOPMENT INITIATIVES

Some Projects Currently Happening in Renfrew-Collingwood Include:

- **Aboriginal Development**
 - * Aboriginal Canoe Club
 - * Amlat'si Family Place
 - * Families Branching Out
- **Arts and Cultural Development**
 - * Community Celebrations
 - Multiculturalism Week
 - Collingwood Days
 - Harvest Fair
 - * Community Newspaper – Renfrew Collingwood News
 - * Community Website
 - * Slocan Park Art and Park Development

- * Inventories of cultural skills, facilities, public art, history and heritage resources
- * Visual artist gatherings, presentations and art shows
- **Collingwood Leadership Institute**
- **Environment**
 - * Annual Community Clean Ups
- **Local Committees**
 - * Collingwood Days Committee
 - * Homelessness Committee – Morning Star Program, Street Outreach, Breakfast Program
 - * Renfrew Collingwood Area Services Network
 - * Renfrew Collingwood Mental Wellness Committee
 - * Renfrew Collingwood Literacy Now Committee
 - * Windermere Family of Schools
- **Neighbourhood Small Grants Program**
- **Neighbours for Peace**
- **Renfrew Collingwood Food Security Institute**
 - * Community Garden
 - * Food Celebrations
 - * Community Kitchens
 - * Demonstration Roof Top Garden
- **Safe Community Initiatives with the Collingwood Community Policing Centre**
 - * Prevention Education
 - * Coalition of Groups to Address Sextrade Issues
- **Skytrain Community Improvements**
- **Windows of Opportunity Coalition** (focuses on creating early childhood development and youth in transition local and city wide plans and actions)

Programs and Services Statistics 2008-2009

Programs and Services	No. of Participants	Average Number of Participants
Children Services (see note 1)		
CNH Group Care Centre	42	25
CNH Infant Centre	15	12
CNH Kindercare	24	16
CNH Preschool	262	160
CNH Toddler Centre	19	12
Carleton School Age Care Program	56	30
Duke Street Group Care	73	25
Duke Street School Age Care Program	54	25
Graham Bruce School Age Care Program	60	30
Grenfell School Age Care Program	60	30
Sarah House Childcare Centre	46	25
Total	711	
Family Services (see note 2)		
Adult ESL Class	60	
Amlatsi Family Place	300	10
CNH Income Tax Clinic	460	
Computer Lab	834	5
ELSA – ESL	480	
Families Branching Out		
Aboriginal Day	107	
All Nations/Multicultural Family Night	2,900	70
Annual FBO Conference	120	
Buzzing Bees	325	14
Chinese New Year/Valentine's Day	89	
Christmas Season Celebration	140	
Easter Dinner	95	
FAST Committee	90	9
Halloween	109	
Man in the Moon	72	6
Monday Supervised Gym	480	12
Mother's Day Brunch	39	
Thanksgiving and Harvest Dinner	92	
Trips (Aquarium, Science World, Pumpkin Patch, Stanley Park, etc.)	913	
Family Place	7,500	
Harvest Fair	1,500	
Multicultural Family Place	434	13
Multiculturalism Week	1,500	
Multilingual Information and Referral	4,000	
Multilingual Tax Clinic	150	
Neighbours for Peace	27	
Nobody's Perfect	450	
Presentation/Workshop for Newcomers in Canada	580	

Programs and Services	# of participants	Average # of Participants
Youth Services		
ABE School	29	29
Carleton Buddy Program	80	5/week
Collingwood Buddy Program	120	15/week
Graham Bruce Buddy Program	600	20/week
Grenfell Buddy Program	150	5/week
Kids Kitchen (Healthy Cooking)	675	15/week
Renfrew Buddy Program	400	15/week
Special Events (Camping, Sleepovers)	90	30
Summer Drop-in Centre	945	35/session
Windermere Buddy Program	600	20/week
Youth Basketball (Friday 8:30-10:00)	2,250	50/week
Youth Centre (Drop-in)	2,250	50/week
Youth Leadership Training	60	
Total	8,249	
Facility Rentals (see note 4)		
Private Socials, Functions and Celebrations	7,000	
Recreation and Sports	30,840	
Workshops, Seminars/Meetings/Forum/Class/Religious	22,120	
Total	59,960	
Community Development Programs		
Aboriginal Development		
Youth Canoe Club	214	
Collingwood Days	3,000	
Communications		
Collingwood News (Contributors, Advertisers, Committee Members)	247	
Collingwood News Circulation	5,000	
Skills Inventory Listing	70	
Community Clean Ups	2,924	
Cultural Connectors	3	
Fair, Prevention Education	696	
Participants - 600 Steering Committee - 5 Peer Educators - 61 Peer Facilitators - 30		
Food Security Institute	1,566	
Leaders - 60 Volunteers - 251 Community Food Gatherings (cooking, skill building/organic growing skills, sessions and food celebrations) - 1,200 Organizational Capacity Building - 55		
Homeless Committee	6	
Leadership Institute	81	
Mental Wealth Committee	21	
Morning Star Program	3,840	80

Single Mom's Support	1,144	
Seniors' Coffee and Conversation	15	
Senior's Lunch	2,040	60-75
Senior's Wellness	780	15
Settlement Services Individuals and Family Clients	1,600	
Strong Start	2,680	25
Total	32,105	
	# of Participants	Average # of Participants
Recreation (see note 3)		
Aerobics, Low Impact**	520	8/class
Baby First Dance	16	8/class
Badminton (Co-Ed)**	1,728	15/class
Ballet and Creative Dance*	180	10/class
Basketball Summer Camp (1 week)*	12	12/week
Children's Badminton*	45	10/class
Children's Basketball*	45	12/class
Children's Soccer, Indoor*	45	12/class
Children's Soccer Summer Camp (1 week)*	30	15/class
Children's Visual Arts Summer Camp (2 weeks)*	24	12/week
Creative Craft for Kids*	36	12/class
Fastbreak Basketball*	12	12/session
Floor Hockey	200	10/session
Gymnastics Education*	150	10/session
Gymnastics Summer Camp*	60	15/class
Hatha Yoga**	960	20/class
Jazzercise**	4,800	20/class
Music Movement and More**	288	10/class
Music Summer Camp (1 week)*	12	12/week
Music Therapy*	20	5/class
Parents and Toddler Creative Dance	16	8/class
Parent and Tots**	1,920	15/class
Piano Class*	360	10/week
Pilates**	720	8/class
Seniors' Chinese Classical Dance	300	15/class
Seniors' Gentle Fit**	192	8/class
Seniors' Strength and Stretch**	1,500	18/class
Seniors' Tai Chi**	1,250	16/class
Seniors' Yoga**	800	16/week
Soccer (Co-ed)**	864	18/class
Soccer (Fastbreak)*	12	12/class
Spanish Music**	200	8/class
Visual Arts Club**	360	8/class
Volleyball (Co-Ed)**	1,056	22/class
When I Grow Up I'm Going to be a Writer*	180	12/class
Wu Shu**	360	10/class
Total	19,273	

* Pre-registration

** Drop in

Rooftop Mosaic Project	81	
Total	17,749	
Collaborative Services		
ESL Literacy for Women (with Pacific Immigrant Resources Society)	60	
Neighbourhood Small Grants Program	100	
Multicultural Health Fair (AMSSA)	1,250	
Area Services Network	70	
Windermere Family of Schools	119	
Total	1,599	

Summary of Programs and Services

Children Services	711
Family Services	32,105
Recreation	19,273
Youth Services	8,249
Facility Rentals	59,960
Community Development	17,749
Collaborative Services	1,599
Grand Total of Clients Served	139,646

Notes:

- (1) Most childcare programs operate 5 days a week from 7:30 am to 6:00 pm and children are enrolled for a full year.
- (2) Some Community Services programs are held for limited periods e.g. Multilingual Tax Clinic etc. Other programs continue throughout the year. The same family may register for more than one session.
- (3) Individuals may participate in more than one recreation activity.
- (4) Facility rental numbers are mainly obtained from rental application forms received. Some of these numbers have been adjusted to reflect number of actual attendees.

Collaborative Partners

We would like to express our sincere appreciation to all of our Collaborative Partners for their time and expertise in helping serve Collingwood residents and working with us to improve their quality of life.

2010 Legacies Now
Active Outreach (Red Fox)
AMSSA (Affiliation of Multicultural Societies and Service Agencies of BC)
Art in the Park Project/Slocan Park
Association of Neighbourhood Houses
BC Arts Council
BC Association of Aboriginal Friendship Centres
BC Council for Families
BC Farmers Market Association
BC Gymnastics Association
BC Housing Foundation
BC Parks and Recreation Association
BC Society for Children & Youth
Boag Foundation
British Columbia Muslim Association
Broadway Youth Resource Centre
Burnaby Volunteer Centre
Canadian Diabetes Association
Capilano College
Carleton Elementary School
CAVE Youth Employment Centre
Cedar Cottage Neighbourhood House
Cedar Cottage Trout Lake Mother's Day Pow Wow Committee
Centre for Ability
Childcare Administrators Network
Children's Festival
Choices Market (Cambie St.)
CHQM-FM
City Farmer
City of Vancouver
Civic Youth Strategy
Coalition of Child Care Advocates of BC
Coast Mental Health
Cobbs Bakery
Collingwood Baptist Church
Collingwood Business Improvement Association
Collingwood Community Policing Office
Collingwood Library
Collingwood Neighbourhood School
Collingwood Pioneers
Collingwood-Renfrew Youth Councils
Concert Properties Ltd.
Condomania
Connexus
East Vancouver Nobody's Perfect Consortium
Eco Urbanist
ELSANet
Engle Family Foundation
Environment Youth Alliance
Eton College
Evergreen Community Health Centre
Evergreen Environment Protection Society
First Lutheran Church
Formosa Academy
Family Services of Greater Vancouver
Frog Hollow Neighbourhood House
Families Branching Out Consortium
Girl Guides/Pathfinders
Government of BC
Government of Canada
Graham Bruce Elementary School
Grenfell Elementary School
Gym Sense Gymnastics
Heritage Canada
ICBC
Immigrant Services Society
Information Services Vancouver
Inland Refugee Society
Islamic Information Centre
Italian Cultural Centre
J.J. Beans
Joyce Street Area Planning Committee
Jump Start
Kids Up Front
Kien Hong Zhi Yao (Friends of Good Health)
Killarney Secondary School
Kiwassa Neighbourhood House
Langara Child Development Centre
Legal Services Society
Leonie Sandercock & UBC
Literacy Now
Little Mountain Neighbourhood House
LOVE (Leave Out Violence Everyone)
Lower Mainland Christmas/Camping Bureau
MAGA (Multicultural Artist Gathering Association)
Mennonite Central Committee
Metis Family Services Society
Metropolis Vancouver Centre of Excellence
Millenium Ministries
Ministry of Education
Ministry of Social Housing & Income Assistance
MOSAIC
New Horizons for Seniors
Nootka Elementary School
Norquay Elementary School
Pacific Community Resources Society
Pacific Immigrant Resources Society

Collaborative Partners (continued)

Parent Support Circles by Parent Support Services
Society of BC
Parents Together of BC
People's Law School
Province of BC
Quest Food Exchange
Quest Outreach Society
Red Cross – Respect Ed
Renfrew Elementary School
Renfrew Lions Club
Renfrew Park Community Association
Renfrew Ravine Committee
Renfrew Seniors Centre
Renfrew-Collingwood Area Services Team
Renfrew-Collingwood Food Security Institute
Renfrew-Collingwood Mental Wealth
Renfrew-Collingwood Music Club
Royal Bank – Kingsway Branches
Rotary Club – Vancouver Quadra
Saltspring Seeds
Self-Help Resources Association
Seniors' Foundation of BC
SMART Fund
South Vancouver Neighbourhood House
Starbucks Boundary Plaza
Stillmoon Arts Society
St. Mary's Church
St. Mary's Elementary School
St. Thomas Anglican Church
Storefront Orientation Services
SUCCESS
Success by Six
Telus
The Alan Cashmore Centre
The Centre for Sustainability
The Greater Vancouver Food Bank
The Unloading Zone (Anger Management)
Three Links Care Centre
Thunderbird Community Centre
Translink/SkyTrain
Tree City
United Native Nations
United Way
Urban Native Youth
VanCity Foundation
VanCity-Collingwood Branch #13 (Community Projects)
Vancouver Aboriginal Childhood Support Program
Vancouver Board of Education
Vancouver Child Care Resource & Referral Services Steering Committee
Vancouver Coastal Health Authority
Vancouver Community College
Vancouver Community Network
Vancouver Film Studios
Vancouver Food Bank
Vancouver Food Policy Council
Vancouver Foundation
Vancouver Friendship Centre
Vancouver Graffiti Management Program
Vancouver Native Health
Vancouver Parks Board
Vancouver Police Department
Vancouver Public Library
Vancouver Society of Children's Centres
Vancouver Sun Children's Fund
Vancouver Supported Child Development
Vancouver Women's Health Collective
Victoria-Fraserview/Killarney (VFK) Festival Subcommittee
Volunteer Vancouver
Walmart
Westcoast Child Care Resource Centre
Westcoast Family Resource Centre
Wilson Heights United Church
Windermere Family of Schools
Windermere Secondary School
Windows of Opportunity Coalition
Youth Co-Aids Society
Youth Media
YWCA

Staff Recognition

The Board of Directors of the Collingwood Neighbourhood House would like to thank the following staff for their hard work and dedication:

Over 20 Years

Paula Carr

Over 15 Years

Jenny Chan

Over 10 Years

Enakshi Patro

Francisco Domingo

Isabel Baeza

Sharie Maxwell

Sonia Cerpa

Soudabeh Babaie

Tien Vinh

Over 5 Years

Cynthia Bushby

Eric Man Bun Chui

Im Mei Kwok

Jacqueline Alvarado Cruz

Kitty Chung

Li Juan (Amie) Fan

Lucinda Donaldson

Maureen Clifford

Miriam Davidson

Nargis Jaffer

Raagni Sharma

Yoko Tomita



Albert-Volunteer for 17 years



Volunteer Recognition Party



Multiculturalism Week



Aboriginal Youth Canoe Club – Pulling Together Journey



ELSA-English Language Services For Adults



Keep Vancouver Spectacular Cleanup-ELSA Students

Mission

To promote the well being of the Collingwood community by providing leadership and working collaboratively with individuals, families, agencies and other groups to develop and support inclusive, innovative, sustainable initiatives and services that respond to the community's social, educational, economic, health, cultural and recreational needs.

Values & Beliefs

1. Cooperation and mutual respect among people;
2. Self-reliance of individuals and the empowerment of people and the Collingwood community as a whole;
3. Social justice and equitable treatment for all individuals;
4. Accountable to the community and responsive to its changing needs;
5. Full participation of all peoples in the social, cultural and economic life of the Collingwood community;
6. Valuing and recognizing the work and accomplishments of staff and volunteers and providing staff and volunteers with ongoing support, feedback and continuous learning opportunities;
7. Resident involvement in problem-solving and decision-making;
8. Integration, collaboration and co-operation among service providers and within the organization and the Collingwood community;
9. Diversity and multicultural nature of the Collingwood community.