

**Programs and Services Statistics**  
for the period of April 1, 2019 to March 31, 2020

Programs and Services	# of Participants	# of Visits
<b>Children Services (see note 1)</b>		
Collingwood Neighbourhood SACC	27	5,120
CNH Early Learning & Care Centre	34	6,200
CNH Infant & Toddler Centres	45	5,952
CNH Preschool	137	9,600
Annex Preschool	41	4,282
Duke Street Early Learning & Care Centre	51	8,247
Graham Bruce School Age Program	33	4,893
Grenfell School Age Program	36	5,366
Norquay School Age Program	67	12,251
Renfrew School Age Program	74	12,751
Sarah House Early Learning & Care Centre	41	6,049
Terry Tayler Early Learning and Care Centre (Toddler)	28	2,976
Terry Tayler Early Learning and Care Centre (3-5)	38	6,200
<b>Total</b>	<b>652</b>	<b>89,887</b>
<b>Family Services (see note 2)</b>		
Amlat'si Family Place	160	6,400
Young Parents Circles	400	5,975
Book Exchange	250	330
Books for Me	23	400
CNH Income Tax Clinic	1,315	1,315
Monday Night Dinner	70	2,670
FAST Committee	30	30
Outings	75	750
Family Place	621	17,023
LINC– ESL	121	27,225
Multilingual Information and Referral	4,760	4,760
Nobody's Perfect	201	3,900
Orientation/Workshop & Life Skills Courses for Newcomers in Canada	293	1,465
Seniors' Coffee Social Drop-in	22	510
Seniors' ESL Class	40	2,080
Seniors On The Move Program - <i>senior trip numbers included in Seniors' Wellness Program</i>	<i>n/a</i>	<i>n/a</i>
Seniors' Wellness Program	160	1,160
Settlement Services Individuals and Family Clients	621	9,300
Sunday English Corner	25	1,200
<b>Total</b>	<b>9,187</b>	<b>86,493</b>

<b>Recreation (see note 3)</b>		
Adult Badminton**	36	1,584
Adult Basketball	10	80
Adult Community Choir	41	1,148
Adult Hatha Yoga**	27	1,242
Adult Jazzercise**	85	3,740
Adult Soccer	34	576
Adult Volleyball**	40	1,800
Adult Zumba**	61	2,806
Adult Zumba (at Annex)	62	2,852
Adult Zumba - Strong by Zumba	12	320
Adult Zumba - Strong by Zumba (at Annex)	28	1,204
Adult Zumba - Toning**	30	1,260
Children Arts and Craft*	8	264
Children Basketball*	16	448
Children Creative Dance	18	504
Children Drawing and Painting	10	80
Children Floor Hockey*	16	320
Children Gymnastics Education*	87	2,436
Children Music Exploration	9	162
Children Music Therapy	12	216
Children Parent and Tots Program**	32	1,260
Children Pre-Ballet	19	532
Children Profesional Development Day (Arts)	9	45
Children Rhythmic Gymnastics*	74	2,072
Children Soccer*	20	560
Children Spring Break Camp Gymnastics	15	75
Children Summer Arts and Craft (July)	12	120
Children Summer Gymnastics Camps* (July)	25	475
Children Summer Gymnastics Camps* (August)	22	440
Children Summer Music Exploration	12	60
Children Summer Rhythmic Gymnastics	32	320
Children Summer Sport Camps (August)	15	300
Children Writing Workshop*	24	720
Children Wu Shu*	10	300
Chinese Calligraphy	12	564
Chinese Classical Dance for Adults and Seniors*	28	1,288
Kids Hip Hop	41	1,148
Qigong	13	611
Senior Badminton**	10	460
Senior Gentle Chair Yoga**	7	322
Senior Kundalini Yoga**	26	1,066
Senior Strength and Stretch**	18	828

Senior Tai Chi*	72	2,736
Senior Zumba Gold	34	1,564
Senior Zumba Gold (Co-Ed)**	28	1,288
Theatre in Spanish	5	50
Watercolours for Little Artists	3	30
<b>Total</b>	<b>1,260</b>	<b>42,276</b>
<b>* Pre-registration **Drop-in</b>		
<b>Youth Services</b>		
Graham Bruce Settlement Buddy Program	25	430
Grenfell Settlement Buddy Program	30	516
Kids Kitchen (Healthy Cooking)	40	920
Nighthoops Teams and Practices	40	456
Nighthoops Games	<i>n/a</i>	480
Renfrew Settlement Buddy Program	23	396
Summer Drop-in Centre	50	1,080
Windermere Settlement Leadership Program	40	1,200
Youth Badminton	16	384
Youth Centre (Drop-in)	120	4,968
Youth Celebrate Canada Day Core Committee	14	208
Get Fresh Barbering Drop-In	25	150
Saturday Fun Group Settlement Program	30	1,200
<b>Total</b>	<b>453</b>	<b>12,388</b>
<b>Facility Rentals (see note 4)</b>		
Private Socials, Functions and Celebrations (Participants: CNH - 4205, Annex - 1310; Visits: CNH - 4205, Annex - 1310)	5,515	5,515
Recreation and Sports (Participants: CNH - 570, Annex - 263; Visits: CNH - 6900, Annex - 2807)	833	9,707
Workshops/Seminars/Meetings/Forum/Class/Religious (Participants: CNH - 2878, Annex - 756; Visits: CNH - 11,200, Annex - 2703)	3,634	13,903
<b>Total</b>	<b>9,982</b>	<b>29,125</b>
<b>Community Development Initiatives</b>		
Circles of Engagement	<b>120</b>	<b>350</b>
<i>You Count</i>	<i>120</i>	<i>350</i>
Collingwood Days	5,000	6,000
Food Security Institute	<b>1,131</b>	<b>8,069</b>
<i>Food Skills &amp; Cooking Workshops</i>	<i>216</i>	<i>351</i>
<i>Garden &amp; Orchard Volunteers</i>	<i>243</i>	<i>2,446</i>
<i>Kids Kitchen (Healthy cooking) - see Youth Services section</i>	<i>-</i>	<i>-</i>
<i>Community Lunch</i>	<i>250</i>	<i>4,500</i>
<i>Community Kitchen</i>	<i>70</i>	<i>276</i>
<i>Community Events</i>	<i>338</i>	<i>444</i>

<i>Advisory Committee</i>	14	52
Leadership & Coaching	8	80
Leadership Institute - Small Business Pilot Project	-	-
Neighbourhood Small Grants Program (NSGP)	50	500
Radio show	25	1,500
Renfrew Collingwood Artisans Network (RCAN) - Arts Council - <i>see Collaborative Partners section</i>	-	-
Social Culture Club	638	1,564
<b>Total</b>	<b>6,972</b>	<b>18,063</b>
<b>Community Programs and Services</b>		
Renfrew-Collingwood Community News <i>(Contributors in 2019-20 : 69 contributed 136 times, Advertisers – 50, Committee Members – 5)</i>	124	124
Collingwood News Circulation – <i>60,000 per year</i>	-	-
Fair, Prevention Education	300	1,440
Morning Star Program - breakfast	90	2,525
Morning Star Program - showers	22	630
Renfrew-Collingwood Aboriginal Youth C.R.E.W.	24	392
Renfrew-Collingwood Homeless Committee	15	40
Renfrew-Collingwood Homeless Committee Newsletter Distribution	100	200
Renfrew-Collingwood Literacy Project	162	9,572
Saturday Fun Group Settlement Program - <i>see Youth Services section</i>		
<b>Total</b>	<b>837</b>	<b>14,923</b>
<b>Collaborative Services</b>		
Area Services Network	28	80
Better at Home Friendly Visiting	6	59
Better at Home Housekeeping	79	1,330
Better at Home Shuttle Service	40	236
Better at Home Walking Club	35	462
Better at Home Yard Work	5	9
CNH Annex Opening Celebrations	500	500
Living in Community (LIC) City-wide	289	289
Moon Festival (Harvest Fair)	4,000	5,000
Not Your Average Book Club	8	8
Renfrew-Collingwood Arts Council	8	24
SAFE in Collingwood	90	700
Windermere Family of Schools	15	75
<b>Total</b>	<b>5,103</b>	<b>8,772</b>
<b>RISE Community Health Centre (see note 5)</b>		
Individual appointments	104	513

Clients seen in group	n/a	435
Clients "attached" to primary care	75	n/a
<b>Total</b>	<b>179</b>	<b>948</b>

### SUMMARY OF PROGRAMS AND SERVICES

Programs and Services	# of Participants	# of Visits
Children Services	652	89,887
Family Services	9,187	86,493
Recreation	1,260	42,276
Youth Services	453	12,388
Facility Rentals	9,982	29,125
Community Development Initiatives	6,972	18,063
Community Programs and Services	837	14,923
Collaborative Services	5,103	8,772
RISE Community Health Centre	179	948
<b>Grand Total of Clients Served</b>	<b>34,625</b>	<b>302,875</b>

#### Notes:

1. Most childcare programs operate five days a week from 7:30 am to 6:00 pm and children are enrolled for a full year.
2. Some Community Services programs are held for limited periods e.g. Multilingual Tax Clinic, etc. Other programs continue throughout the year. The same family may register for more than one session.
3. Individuals may participate in more than one recreation activity.
4. Facility rental numbers are mainly obtained from rental application forms received. Some of these numbers have been adjusted to reflect number of actual attendees.
5. Services at RISE CHC started in November 2019. We do not track unique clients in group visits.
6. Due to COVID-19, some programs/services were limited or postponed.